



22 April 2021

Shirley Humphris

By email: [foi+request-7259-8df36328@righttoknow.org.au](mailto:foi+request-7259-8df36328@righttoknow.org.au)

Dear Shirley Humphris

### **Freedom of Information Request: Acknowledgement**

Thank you for your request of 15 April 2021, under the *Freedom of Information Act 1982* (FOI Act) for copies of documents held by the National Disability Insurance Agency (NDIA).

#### **Scope of your request**

You have requested access to the following documents about the National Disability Insurance Scheme (NDIS):

*“...the analysis of each of the individual questions on the satisfaction questionnaire of the independent assessment first pilot . This is different to the consolidated report publically available that has omitted results of some questions.”*

Unless you advise otherwise, we will take it that you agree to the names and contact details of NDIA staff being excluded from the scope of your request (that is, the information will be treated as irrelevant).

#### **Processing timeframes**

We received your request on 15 April 2021 and the 30-day statutory period for processing your request commenced from the day after that date. You should therefore expect a decision from us by **17 May 2021**.

The period may be extended if we need to consult with third parties or for other reasons. We will advise you if this happens.

#### **Charges**

We may apply a processing charge to your request and will advise you as soon as practicable if a charge is payable.

#### **Disclosure Log**

Information released under the FOI Act may be published on the NDIA's disclosure log located on our website, subject to certain exceptions.

If you have any concerns about the publication of information you have requested, please contact us.

**Further help**

Please contact us at [foi@ndis.gov.au](mailto:foi@ndis.gov.au) if you have any questions or need help.

We will contact you using the email address you provided. Please advise if you would prefer us to use an alternative means of contact.

Yours sincerely

**Freedom of Information Officer**

Parliamentary, Ministerial & FOI Branch  
Government Division