## Call Report - Call Number 452750

## Call Details

| Type: Parliame | Parliamen/Travel/Domestic/Scheduled |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Call Type: MaPS In | MaPS Incoming | Customer: Peter Neil SLIPPER |  |  |
| Source: Fax | Fax | Telephone: |  |  |
| On behalf of: Unspeci | Unspecified | Organization: SLIPPER Peter Neil |  |  |
| Call Priority: Low | Low | Location: Office |  | Slipper MP |
| Call State: Closed | Closed | Current Officer: |  |  |
| Call Status: Unspeci | Unspecified | Current Group: Entitlements Management |  |  |
| Call Physical Status: Closed | Closed | Forwarded to Officer: |  |  |
| Logged By: S22 | S 22 | Forwarded to Group: |  |  |
| Call Description: Referen | Reference 36138 - Does not believe this is Mr Slipper's travel. |  |  |  |
| Call Dates, Times and Expenses |  |  |  |  |
| Logged Date: <br> Last Action Date: | 15/06/2012 2:34:51 PM 19/06/2012 11:32:04 AM | Time Solving: Downtime: | 0 hrs 50 mins 44 hrs 58 mins |  |
| nojects |  |  |  |  |
| OBJECT NAME | UPLOAD/UPDATE DATE | DESCRIPTION |  | SECURITY |
| image2012-06-15-151828.pdf | pdf $\begin{aligned} & \text { 15/06/2012 3:15:37 } \\ & \text { PM } \end{aligned}$ | image2012-06-15-151828.pdf |  | Unspecified |
| image2012-06-19-105116.pdf | $\begin{aligned} & \text { 19/06/2012 10:53:52 } \\ & \text { AM } \end{aligned}$ | Peter Slipper.pdf |  | Unspecified |
| 29th Tabling Certification and Query The Hon Peter Slipper MP SEC UNCLASSIFIED .msg | $\begin{array}{ll}\text { and Query } & \text { 19/06/2012 11:32:02 } \\ \text { SEC } & \text { AM }\end{array}$ | Peter Slipper MP SEC UNCLASSIFIED .msg |  | Unspecified |

## Call History

ACTION DATE/TIME
15/06/2012 2:38:43 PM

15/06/2012 2:38:43 PM
15/06/2012 2:41:04 PM
15/06/2012 3:15:37 PM
15/06/2012 3:17:42 PM

15/06/2012 3:18:16 PM 15/06/2012 3:25:12 PM 15/06/2012 3:27:41 PM

18/06/2012 8:19:52 AM 18/06/2012 8:21:35 AM 18/06/2012 2:34:18 PM 18/06/2012 2:34:18 PM 19/06/2012 2:34:21 AM 19/06/2012 10:41:44 AM 19/06/2012 10:53:52 AM

19/06/2012 10:54:06 AM 19/06/2012 10:54:14 AM 19/06/2012 11:00:52 AM

OFFICER


## ACTION DESCRIPTION

[Call Forward Internally to Group (Accountability and Reporting)]
Hi
Mr Slipper is querying whether reference 36138 is for his travel.
regards
regards
S 22
[SLA Agreement MaPS Incoming Applied Automatically]
[Open Forwarded Call by S 22
[Object image2012-06-15-151828.pdf Uploaded]
image2012-06-15-151828.pdf
[MaPS Incoming Updated]
Hello
Attached is the signed claim for reimbursement provided by Mr Slipper. The ADT team is holding the other documents that were attached to the claim
thanks 22
[Call Forward Internally to Group (Entitlements Management)]
[Open Forwarded Call by $\$ 22$
[Call Forward Internally to Group (Accounts and Domestic Travel Allocation)]
Hi
Could you please attach the other paperwork that went with the claim for reimbursement.
$\stackrel{\text { thanks }}{\mathrm{S} 22}$
[Open Forwarded Call by S 22
[Call Forward Internally to $S 22$ (Accounts and Domestic Travel General)]
[MaPS Incoming SLA First Call Breach]
[MaPS Incoming SLA Resolve Escalation Level 1]
[MaPS Incoming SLA Resolve Escalation Level 2]
[Open Forwarded Call by $\$ 22$
[Object image2012-06-19-105116.pdf Uploaded]
Peter Slipper.pdf
[MaPS Incoming Updated]
[Call Forward Internally to Group (Entitlements Management)]
[Open Forwarded Call by S 22

## Call Report - Call Number 452750

19/06/2012 11:01:01 AM 19/06/2012 11:23:21 AM 19/06/2012 11:32:02 AM

19/06/2012 11:32:04 AM 19/06/2012 11:32:04 AM

[Call Forward Internally to S 22 (Entitlements Management)] [Open Forwarded Call byS 22
[Object 29th Tabling Certification and Query - The Hon Peter Slipper MP SEC UNCLASSIFIED .msg Uploaded]
29th Tabling Certification and Query - The Hon Peter Slipper MP SEC UNCLASSIFIED .msg [Closed]
[Notifications sent due to Workflow Rule(s)]
Workflow MaPS Call Closure for Rule MaPS Call Closure Notification:
Recipients::

