



Australian Government
Department of Immigration and Border Protection

15 August 2014

In reply please quote:

FOI Request : FA 14/08/00674
File Number: ADF2014/29160

Andrew Harvey
Email: foi+request-738-116d7e3b@righttoknow.org.au

Dear Mr Harvey

Acknowledgement of Freedom of Information request

This letter refers to a request received under the *Freedom of Information Act 1982* (the FOI Act) received on 14 August 2014, seeking access to:

Incident Detail Report 1-2X8C7T from the Department's Compliance, Case Management, Detention and Settlement Portal. I also request any documents attached to the detailed report.

Your request has been allocated a FOI Request Number FA 14/08/00674. Please include your FOI Request Number in all correspondence with the Freedom of Information Section.

Processing times

The statutory time allowed under the FOI Act for processing requests is 30 days. Requests are generally processed in the order in which they are received.

Contacting the FOI Section

If you wish to discuss this matter, I can be contacted using the details provided below.

Contacting the department

You can contact us with a general enquiry in a number of ways including by email, through our website, by telephone through our Contact Centres or offices around the world, or in person. In Australia you can call 13 18 81 between 9 am and 4 pm Monday to Friday. Details on contacting our offices outside Australia are available on our website at www.immi.gov.au.

Yours sincerely

A handwritten signature in cursive script that reads 'Penelope Robb'.

Penelope Robb
FOI Administration Officer
FOI and Privacy Policy
Parliamentary and Executive Coordination Branch
Department of Immigration and Border Protection
Email FOI@immi.gov.au

people our business