



Our reference: RQ21/01735
Agency reference: 2021/5398

Ms Melissa Jones

Sent by email: foi+request-7455-0dd1e908@righttoknow.org.au

Extension of time under s 15AB

Dear Ms Jones

On 8 July 2021, Comcare applied for further time to make a decision on your FOI request of 11 June 2021 under the *Freedom of Information Act 1982* (Cth) (the FOI Act).

This application was made on the basis that the processing period is insufficient to deal adequately with your FOI request, because it is complex and voluminous.

Comcare advises that on 15 June, 25 June and 29 June 2021, it emailed you requesting clarification of the scope of the request. It did not receive a response from you.

Comcare further advises that on 5 July 2021, Comcare discovered an email from Trent Morrison- Francis to Comcare dated 30 June 2021, in response to its emails about the scope of the request, on the RightToKnow website page relating to this FOI request. That email had not been forwarded on to Comcare by RightToKnow.

On 6 July 2021, Comcare emailed you seeking your agreement under s 15AA of the FOI Act to an extension of time to 27 July 2021. Comcare did not receive a response from you.

Decision

As a delegate of the Information Commissioner, I am authorised to make decisions on applications for extensions of time under s 15AB of the FOI Act.

I have decided to grant Comcare an extension of time under s 15AB(2) of the FOI Act **to 27 July 2021**. I am satisfied that Comcare's application for an extension of time is justified, because the request is complex and voluminous. My reasons and considerations follow:

- Comcare advises that:
 - Comcare was unable to commence processing the request as the scope of the request could not be clarified with you

- the processing of the request has also been delayed due to the delay in the correspondence from the applicant being forwarded onto Comcare by the RightToKnow website, and
- the extension time will be used to conduct searches for relevant documents and decision making.

Contact

If you have any questions about this letter, please contact me on (02) 9284 9783 or via email at rochelle.dunlop@oaic.gov.au. In all correspondence, please include the OAIC reference number at the top of this letter.

Yours sincerely



Rochelle Dunlop

Review and Investigation Advisor
Freedom of Information

12 July 2021

Review rights

If you disagree with the Office of the Australian Information Commissioner's (OAIC) decision you can apply to the Federal Court of Australia or the Federal Circuit Court for a review of a decision of the Information Commissioner if you think that a decision by the Information Commissioner to grant an extension of time is not legally correct. You can make this application under the *Administrative Decisions (Judicial Review) Act 1977*.

The Court will not review the merits of your case but it may refer the matter back to the Information Commissioner for further consideration if it finds the decision was wrong in law or the Information Commissioner's powers were not exercised properly.

An application for review must be made to the Court within 28 days of the OAIC sending the decision to you. You may wish to seek legal advice as the process can involve fees and costs. Please contact the Federal Court registry in your state or territory for more information, or visit the Federal Court website at <http://www.fedcourt.gov.au/>.

Further information

Further information about how applications to extend the timeframe to process an FOI request are handled by the OAIC can be found published on our website:

For FOI applicants: [How to make an FOI request: Extensions of time](#)

For agencies and ministers: [Guidance and advice: Extension of time for processing requests](#)

The OAIC has the power to investigate complaints about an agency's actions under the Freedom of Information Act 1982 (FOI Act). This is a separate process from asking for an Information Commissioner review following a decision made under the FOI Act. Complaints usually focus on how an agency has handled your FOI request or complied with other obligations under the FOI Act, rather than the decision itself.

In some cases, the Information Commissioner's investigation of a complaint may lead to the agency addressing the issues that you have complained about. In other cases, the Information Commissioner may make suggestions or recommendations that the agency should implement. The Information Commissioner can only make non-binding recommendations as a result of a complaint. You and the agency will be notified of the outcome of the investigation.

FOI complaints to the OAIC must be made in writing. Our preference is for you to use the [online FOI complaint form](#) if at all possible.

Further information about how to make a complaint can be found published on our website: <https://www.oaic.gov.au/freedom-of-information/reviews-and-complaints/make-an-foi-complaint/>.