



Document created in accordance with section 17 of the *Freedom of Information Act 1982 (Cth)*

FOI reference number: FOI 44443

Request details: *...The information I am seeking is:*

The percentage of high impact errors, (HIE), for each of the following period:

- : 1 July 2020 to 31 September 2020.*
- : 1 October 2020 to 31 December 2020, and*
- : 1 January 2021 to 31 March 2021.*

For the following:

- : MRCA Initial Liability Claims,*
- : DRCA Initial Liability Claims,*
- : MRCA Permanent Impairment, and*
- : DRCA Permanent Impairment.*

I request that each of the above categories be further broken up to include the following:

- : Number of cases checked.*
- : Total number of work elements.*
- : Number of work elements with HIE, and*
- : HIE correctness rate...*

For the period of 1 July 2020 to 31 September 2020, 1 October 2020 to 31 December 2020 and 1 January 2021 to 31 March 2021.



MRCA Liability	Number cases checked	Total number of work elements	Work elements with HIE	HIE Correctness Rate
Quarter 1	39	99	16	83.8%
Quarter 2	39	112	15	86.6%
Quarter 3	39	111	17	84.7%

DRCA Liability	Number cases checked	Total number of work elements	Work elements with HIE	HIE Correctness Rate
Quarter 1	21	73	17	76.7%
Quarter 2	21	62	2	96.8%
Quarter 3	21	74	7	90.5%

MRCA Permanent Impairment	Number cases checked	Total number of work elements	Work elements with HIE	HIE Correctness Rate
Quarter 1	51	88	21	76.1%
Quarter 2	51	91	8	91.2%
Quarter 3	51	93	14	84.9%

DRCA Permanent Impairment	Number cases checked	Total number of work elements	Work elements with HIE	HIE Correctness Rate
Quarter 1	42	75	8	89.3%
Quarter 2	42	75	3	96.0%
Quarter 3	42	83	3	96.4%
