



Australian Government
Department of Social Services

Our ref: 2122-019

5 October 2021

Cole Big

By email: foi+request-7780-bf05967e@righttoknow.org.au

Dear Mr Big

The purpose of this letter is to provide information you have requested under an administrative access arrangement.

On 4 September 2021 you made the following request to the Department of Social Services (the Department) under the *Freedom of Information Act 1982* (FOI Act):

Please provide the following statistics about your website, broken down by financial years 2019-20 and 2020-21.

- 1) The total number of all visits to your website.*
- 2) The number of site visits to your:*
 - a) FOI webpage*
 - b) FOI disclosure log webpage*
 - c) Information Publication Scheme (IPS) entry webpage*
 - d) IPS agency plan webpage*
 - e) privacy webpage*

If you are unable to produce a document to respond to this request, please consider providing a response under administrative access arrangements instead.

On 1 October 2021 you agreed to withdraw your Freedom of Information (FOI) request and to receive this information through an administrative access arrangement.

As per your request, please see the following information:



Australian Government
Department of Social Services

Website	Financial year 2019-20	Financial year 2020-21
Total number of visits to the Department's website	814,510	718,743
Total number of visits to FOI webpage	7,439	12,232
Number of site visits to FOI disclosure log webpage	2283	5,437
Number of site visits to Information Publication Scheme (IPS) entry webpage	1,166	1,022
Number of site visits to IPS agency plan webpage	111	80
Number of site visits to DSS privacy webpage	6,854	9,458

If you wish to discuss this information, the case officer for this matter is Claire, who can be reached at foi@dss.gov.au.

Yours sincerely

A. McKenzie
Acting Director
Freedom of Information
Government and Executive Services Branch

5 October 2021