



## Trove User moderation

Trove is a space where any member of the public can contribute and enrich the service through the creation of comments, tags or lists, or by correcting text. These postings are generally unmoderated by Trove staff, as they are provided in good faith by patrons keen to share their own insights gained from extensive research.

From time to time a user will abuse this privilege, using Trove's annotation features to make other users unwelcome in Trove. In the past this has taken the form of harassment of specific users, defamation of public figures or agitation around politically sensitive issues.

Reporting by other patrons brings these incidents to the Trove Partnerships's attention. On investigation, some postings will directly contravene the Trove Terms of Use. As Trove's content, user base and brand recognition grows, so too do incidents of malicious postings. Trove has an immediate deactivation or staged warnings approach to dealing with these postings.

Information about the staged warnings can be found in the User postings moderation policy.

### Investigation procedure

All reports user activity are investigated.

# Report for Trove User moderation

**Date first reported:** No report, used by Trove user to draw attention to the users activity

**Trove Username:** burswood.is.barbed.wire---cheat & burswood

**Reported activity:**

## Details of reports

Date	Method reported (incl RefTracker no.)	Report
10/11/21	N/A	A Trove user created a new account, <a href="#">burswood.is.barbed.wire---cheat</a> , to draw attention to 'burswood's' activity.

## Details of investigation undertaken

Date	Report																																								
10/11/21	<p>I have reviewed a number of articles corrected by burswood, an example below. I have been unable to find any justification for the Trove user to take this cause of action. Burswood's corrections per article is quite small so they are able to do many relatively quickly.</p> <table border="1"> <thead> <tr> <th>Correction Date</th> <th>Article Title</th> <th>Newspaper Title</th> <th>Issue Date</th> </tr> </thead> <tbody> <tr> <td>10/11/2021 09:56:41</td> <td><a href="#">Advertising</a></td> <td>Independent (Footscray, Vic. : 1883 - 1922)</td> <td>08/02/1908</td> </tr> <tr> <td>08/11/2021 16:32:50</td> <td><a href="#">The Independent</a></td> <td>Independent (Footscray, Vic. : 1883 - 1922)</td> <td>28/12/1907</td> </tr> <tr> <td>08/11/2021 16:31:27</td> <td><a href="#">The Independent</a></td> <td>Independent (Footscray, Vic. : 1883 - 1922)</td> <td>28/12/1907</td> </tr> <tr> <td>08/11/2021 16:26:20</td> <td><a href="#">LIVE STOCK MARKET.</a></td> <td>The Ballarat Star (Vic. : 1865 - 1924)</td> <td>27/11/1907</td> </tr> <tr> <td>08/11/2021 16:24:38</td> <td><a href="#">Advertising</a></td> <td>The Argus (Melbourne, Vic. : 1848 - 1957)</td> <td>19/10/1907</td> </tr> <tr> <td>08/11/2021 16:20:54</td> <td><a href="#">BREVITIES.</a></td> <td>Independent (Footscray, Vic. : 1883 - 1922)</td> <td>07/09/1907</td> </tr> <tr> <td>08/11/2021 16:17:32</td> <td><a href="#">BELFAST STRIKES.</a></td> <td>The Argus (Melbourne, Vic. : 1848 - 1957)</td> <td>17/08/1907</td> </tr> <tr> <td>08/11/2021 16:13:31</td> <td><a href="#">The Independent</a></td> <td>Independent (Footscray, Vic. : 1883 - 1922)</td> <td>10/08/1907</td> </tr> <tr> <td>08/11/2021 16:12:14</td> <td><a href="#">The Independent</a></td> <td>Independent (Footscray, Vic. : 1883 - 1922)</td> <td>10/08/1907</td> </tr> </tbody> </table>	Correction Date	Article Title	Newspaper Title	Issue Date	10/11/2021 09:56:41	<a href="#">Advertising</a>	Independent (Footscray, Vic. : 1883 - 1922)	08/02/1908	08/11/2021 16:32:50	<a href="#">The Independent</a>	Independent (Footscray, Vic. : 1883 - 1922)	28/12/1907	08/11/2021 16:31:27	<a href="#">The Independent</a>	Independent (Footscray, Vic. : 1883 - 1922)	28/12/1907	08/11/2021 16:26:20	<a href="#">LIVE STOCK MARKET.</a>	The Ballarat Star (Vic. : 1865 - 1924)	27/11/1907	08/11/2021 16:24:38	<a href="#">Advertising</a>	The Argus (Melbourne, Vic. : 1848 - 1957)	19/10/1907	08/11/2021 16:20:54	<a href="#">BREVITIES.</a>	Independent (Footscray, Vic. : 1883 - 1922)	07/09/1907	08/11/2021 16:17:32	<a href="#">BELFAST STRIKES.</a>	The Argus (Melbourne, Vic. : 1848 - 1957)	17/08/1907	08/11/2021 16:13:31	<a href="#">The Independent</a>	Independent (Footscray, Vic. : 1883 - 1922)	10/08/1907	08/11/2021 16:12:14	<a href="#">The Independent</a>	Independent (Footscray, Vic. : 1883 - 1922)	10/08/1907
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	08/11/2021 16:09:13	<a href="#">Advertising</a>	Independent (Footscray, Vic. : 1883 - 1922)	08/06/1907
<p><b>Recommendation for burswood:</b> No action  <b>Recommendation for burswood.is.barbed.wire---cheat:</b> Hide username on Hall of Fame. Account has already been deactivated.</p>				

**Recommended action**

**No Action:**

**Warning:**

**Strike policy enacted**

**Rollback Text corrections:**

**Remove tags:**

**Remove comments/notes:**

Date	Type of action	Details for communication

Recommended action approved by \_\_\_\_\_

Approved action completed: