

From: [staff name redacted]
Sent: Tuesday, 14 December 2021 4:38 PM
To: [staff name redacted]
Subject: RE: Trove Moderation report re: R.J.Trenwith

Thank you, I approve the deactivation of this account as it demonstrates a pattern of behaviour that is in contradiction with the Trove Terms of Use.
[staff name redacted]

From: [staff name redacted]
Sent: Tuesday, 14 December 2021 3:32 PM
To: [staff name redacted]
Subject: FW: Trove Moderation report re: R.J.Trenwith

Hi [staff name redacted],

I support [staff name redacted]'s recommendation to deactivate the Trove user R.J.Trenwith and associated actions listed below.

For your approval.

Thanks
[staff name redacted]

From: [staff name redacted]
Sent: Tuesday, 14 December 2021 1:21 PM
To: [staff name redacted]
Subject: Trove Moderation report re: R.J.Trenwith

Hi [staff name redacted]

Two Trove users have reported the statements the Trove user R.J.Trenwith has added to their biography which is publicly available for users to view. I have investigated these reports and here is my report.

My recommendations are:

This user has been contacted on a number of occasions around their activity of adding redundant text to articles in order to achieve a higher text correction count. See R21/12347 & R21/152350.

On each occasion they have been reminded of the Terms of Use but continue to contraven them. I recommend

1. Deactivate the account and send message re: deactivation to registered email address.
2. Deactivate other 'Trenwith' accounts. See attached list.
3. Ban the creation of accounts with 'trenwith'
4. Investigate other technical options to allow the business area to manage this kind of report and hide this activity from other users while reports are investigated.

For your approval.

Thanks
[staff name redacted]

[staff name redacted] Trove
Partnerships

Trove Collaborative Services
Contact Partner Support

Trove acknowledges First Australian peoples as the Traditional Custodians of the country and their continued connection to land, sea, and culture. Trove pays their respect to the resilience and strength of Ancestors and Elders past, present, and emerging and extends that respect to all First Australian peoples.