



FOI 21/22-1472 - NDIS/NDIA Staff Turnover

Scope

Please provide details on the NDIS/NDIA staff (and contractors) turnover numbers for the past 4 years (2022, 2021, 2020, 2019). More specifically:

- the overall agency personnel turnover (staff/contractors) percentage (2022, 2021, 2020, 2019)
- turnover rates (staff/contractors) within the legal department/branch (2022, 2021, 2020, 2019)
- turnover rates (staff/contractors) within the risk branch/department (2022, 2021, 2020, 2019)
- which department has had the highest turnover rate/s (staff/contractors) for the past 4 years? (2022, 2021, 2020, 2019)

Response

All turnover percentages are for Ongoing APS staff only. Percentages are based on the annualised end of calendar year position (December). Each will differ from any previously published turnover result due to published data being based on Financial Year.

Non-Ongoing employees are not factored into separation/turnover percentages due the short term and contractual nature of the employment relationship.

All separation data for Non-Payroll staff members is not available.

The overall agency personnel turnover (staff/contractors) percentage (2022, 2021, 2020, 2019)

Period	Separations	Percentage
2019	264	6.8%
2020	251	5.4%
2021	413	8%
2022	123	7.7%

Turnover rates (staff/contractors) within the legal department/branch (2022, 2021, 2020, 2019)

This dataset incorporates on going employees within Chief Counsel Division and AAT Applications and Decisions.

Period	Separations	Percentage
2019	7	13.5%
2020	5	6.4%
2021	11	12.4%
2022	4	14.9%



Separation data for Non-Payroll staff members is not available.

Turnover rates (staff/contractors) within the risk branch/department (2022, 2021, 2020, 2019)

This dataset incorporates ongoing employees within Risk Advisory Branch.

Period	Separations	Percentage
2019	1	7.4%
2020	0	0
2021	3	14.3%
2022	2	28.1%

This dataset incorporates ongoing employees within Chief Risk Officer Group.

Period	Separations	Percentage
2019	6	9.2%
2020	6	5.9%
2021	22	19.3%
2022	8	26.9%

Which department has had the highest turnover rate/s (staff/contractors) for the past 4 years? (2022, 2021, 2020, 2019)''

Period	4yr Average	Highest Annual Result
Chief Risk Officer	15.20%	2021-2022
Chief Executive Officer	14.10%	2019
Chief Financial Officer	10.40%	2020
Chief Information Officer	9.90%	
Scheme Actuary	9.30%	
Markets, Government & Engagement	8.90%	
Design, Digital & Strategy	7.80%	
Participant Experience Delivery	6.30%	
Chief People Officer	4.80%	