



Australian Government

Office of the Australian Information Commissioner

Our reference: RQ22/02493  
Agency reference: FOI 50244

### Ms Verity Pane

By email: [foi+request-9005-298004ef@righttoknow.org.au](mailto:foi+request-9005-298004ef@righttoknow.org.au)

Notification to: [information.access@dva.gov.au](mailto:information.access@dva.gov.au)

## Extension of time under s 15AB

Dear Ms Pane

On 11 July 2022, the Department of Veterans' Affairs (the Department) applied for further time to make a decision on your FOI request of 10 June 2022 under the *Freedom of Information Act 1982* (Cth) (the FOI Act).

This application was made on the basis that the processing period is insufficient to deal adequately with your FOI request, because it is complex and voluminous.

### Decision

As a delegate of the Information Commissioner, I am authorised to make decisions on applications for extensions of time under s 15AB of the FOI Act.

The Department have sought an extension of time to 11 August 2022, however, I have decided to grant the Department an extension of time under s 15AB(2) of the FOI Act **to 29 July 2022**. I am satisfied that the Department's application for an extension of time is justified, because the request is voluminous. My reasons and considerations follow:

- The Department considers the matter to be voluminous as there are 255 documents potentially in scope of the request that need to be reviewed. The Department has advised that some of these documents include attachments, which need to be extracted and converted.
- The Department advised that it has identified the 255 documents potentially in scope of the request and has commenced review.
- The Department advised that that it may potentially need to conduct third party consultation.

While the Department has sought an additional 30 days to process your request, I am satisfied that an additional 18 days is appropriate in these circumstances, noting that the Department received your request on 10 June 2022 and as such has had time to commence its review of the documents relevant to your request.

If the Department does not make a decision **by 29 July 2022** you may wish to seek Information Commissioner review of the Department's deemed refusal of request [here](#). Further information on [applying for IC review](#) is available on the OAIC [website](#).

## Contact

If you have any questions about this letter, please contact me on (02) 9942 4028 or via email to [Eoin.McMahon@oaic.gov.au](mailto:Eoin.McMahon@oaic.gov.au). In all correspondence please include OAIC reference: RQ22/02493.

Yours sincerely



**Eoin McMahon**  
Review Adviser  
FOI Regulatory Group

19 July 2022

## Review rights

If you disagree with the Office of the Australian Information Commissioner's (OAIC) decision you can apply to the Federal Court of Australia or the Federal Circuit Court for a review of a decision of the Information Commissioner if you think that a decision by the Information Commissioner to grant an extension of time is not legally correct. You can make this application under the *Administrative Decisions (Judicial Review) Act 1977*.

The Court will not review the merits of your case but it may refer the matter back to the Information Commissioner for further consideration if it finds the decision was wrong in law or the Information Commissioner's powers were not exercised properly.

An application for review must be made to the Court within 28 days of the OAIC sending the decision to you. You may wish to seek legal advice as the process can involve fees and costs. Please contact the Federal Court registry in your state or territory for more information, or visit the Federal Court website at <http://www.fedcourt.gov.au/>.

## Further information

Further information about how applications to extend the timeframe to process an FOI request are handled by the OAIC can be found published on our website:

**For FOI applicants:** [How to make an FOI request: Extensions of time](#)

**For agencies and ministers:** [Guidance and advice: Extension of time for processing requests](#)

The OAIC has the power to investigate complaints about an agency's actions under the Freedom of Information Act 1982 (FOI Act). This is a separate process from asking for an Information Commissioner review following a decision made under the FOI Act. Complaints usually focus on how an agency has handled your FOI request or complied with other obligations under the FOI Act, rather than the decision itself.

In some cases, the Information Commissioner's investigation of a complaint may lead to the agency addressing the issues that you have complained about. In other cases, the Information Commissioner may make suggestions or recommendations that the agency should implement. The Information Commissioner can only make non-binding recommendations as a result of a complaint. You and the agency will be notified of the outcome of the investigation.

FOI complaints to the OAIC must be made in writing. Our preference is for you to use the **[online FOI complaint form](#)** if at all possible.

Further information about how to make a complaint can be found published on our website: <https://www.oaic.gov.au/freedom-of-information/reviews-and-complaints/make-an-foi-complaint/>.