

s. 22(1)(a)(ii)

**From:** Media (ACBPS)  
**Sent:** Friday, 30 January 2015 12:29 PM  
**To:** Xavier La Canna  
**Cc:** Media (ACBPS)  
**Subject:** RE: RESPONSE: ABC media query [SEC=UNCLASSIFIED]

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Hi Xavier,

Further to s. 22(1)(a)(ii) phone call, any assertion that the Department directed the service provider not to accept the bars is wrong.

Kind Regards,

s. 22(1)(a)(ii)

---

**From:** [Xavier La Canna](#)  
**Sent:** 30/01/2015 11:55 AM  
**To:** [Portfolio Media](#)  
**Subject:** RE: RESPONSE: ABC media query [SEC=UNCLASSIFIED]

Hi there,

Just in relation to my last email, I spoke with s. 22(1)(a)(ii) at the Department some 40 minutes ago who assured me a response would be coming in 10 minutes after we had that conversation.

Because there has been no reply I will need to file my story.

If you guys can get a more substantive reply I will be happy to speak to my editors about getting it included in the story at a later date.

Regards,

Xavier La Canna

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**From:** Xavier La Canna  
**Sent:** Friday, 30 January 2015 9:41 AM  
**To:** 'Portfolio Media'  
**Subject:** RE: RESPONSE: ABC media query [SEC=UNCLASSIFIED]

Hi s. 22(1)(a)(ii),

My story will say that the Department of Immigration and Border Protection directed the operators of the centre not to accept the bars.

This is the information that has been confirmed to me by people familiar with the issue.

If the Department disputes this can you please tell me.

From your statement you say it is a matter for the RPC and PNG government. While that may be true in the day-to-day running of the centre, in this instance I understand the Dept stepped in to overrule Transfield.

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Can you confirm for me if this is true?

My story is currently being written for the ABC's website and I will need a response ASAP.

Thanks,

Xavier La Canna

---

**From:** Portfolio Media [<mailto:media@customs.gov.au>]  
**Sent:** Thursday, 29 January 2015 5:32 PM  
**To:** Xavier La Canna  
**Cc:** Portfolio Media  
**Subject:** RESPONSE: ABC media query [SEC=UNCLASSIFIED]

Hi <sup>s. 22(1)(a)</sup><sub>(ii)</sub>,

Apologies for the delay.

Please see below a response to be attributed to a spokesperson for the Department of Immigration and Border Protection:

*The sourcing of food provided to transferees is a matter for the service provider and for the Papua New Guinea authorities responsible for the Manus Regional Processing Centre (RPC).*

Kind Regards,

<sup>s. 22(1)</sup>  
<sub>(a)(ii)</sub>

**Media Operations**

Communication and Media Branch | Executive Division  
Immigration and Border Protection Portfolio  
24-hour media line: 02 6264 2244  
E: [xxxxx@xxxxxxx.xxx.xx](mailto:xxxxx@xxxxxxx.xxx.xx)

---

**From:** Xavier La Canna [<mailto:LaCanna.Xavier@abc.net.au>]  
**Sent:** Thursday, 29 January 2015 2:08 PM  
**To:** Portfolio Media  
**Subject:** ABC media query

Hi <sup>s. 22(1)(a)</sup><sub>(ii)</sub>

As per our phone call, I am seeking to reach <sup>s. 22(1)(a)(ii)</sup> in relation to communication I had with <sup>s. 22(1)(a)(ii)</sup> from Transfield.

<sup>s. 22(1)(a)(ii)</sup> has apparently been briefed on the issue, which concerns the delivery of \$30,000 worth of muesli bars to Manus Island.

I can be reached on <sup>s. 47F(1)</sup> or <sup>s. 47F(1)</sup>

Xavier La Canna

-

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## MEDIA ENQUIRY

LEAD AGENCY: DIBP

<b>Subject:</b> Manus muesli bar order	
<b>Deadline:</b> ASAP	
<b>Journalist:</b> Xavier La Canna	<b>Outlet:</b> ABC
<b>Phone:</b> s. 47F(1)	<b>Mobile:</b> s. 47F(1) <b>Email:</b> LaCanna.Xavier@abc.net.au
<b>Enquiry Received (Time &amp; Date):</b> 2:08pm, 29 January 2015	
<b>Media Officer:</b> s. 22(1)(a)(ii)	<b>Media Ph:</b> 02 6264 2244

### ISSUE

*Journalist asks who made the decision not to distribute \$30 000 worth of muesli bars with "freedom" written on their labels to Manus transferees and why.*

### TALKING POINTS

- The sourcing of food provided to transferees is a matter for the service provider and for the Papua New Guinea authorities responsible for the Manus Regional Processing Centre (RPC).
- The service provider endeavours to source food locally as far as possible.
- The muesli bars that were sourced locally were intended to be distributed through the RPC canteen, but the wrapping was not considered appropriate for the purpose.
- The muesli bars will be used by the service provider for other purposes and the supplier has not been disadvantaged through this process.

### BACKGROUND (*not for public release*)

Freedom Foods muesli bars were procured by Transfield Services. The muesli bars were intended to be distributed to transferees on Manus Island through the canteen service.

The product was deemed by Transfield Services to be inappropriate for distribution as they considered the 'Freedom' brand may be potentially offensive to transferees. Transfield Services advised that some of the muesli bars were distributed to transferees; however, with the wrapping removed. The muesli bars that have not been distributed will be used for other purposes.

### CLEARANCE:

Drafted by	Title	Time/Date
Jane Bloomfield	A/g Director, Garrison Support and Welfare Section	16:00 29/01/2015





**Australian Government**  
**Department of Immigration  
 and Border Protection**



**Australian  
 CUSTOMS AND  
 BORDER PROTECTION**

<b>Cleared by</b>	<b>Title</b>	<b>Time/Date</b>
Mark Painting	Assistant Secretary, Contracts and Services Management Branch	16:10 29/01/2015
John Cahill	First Assistant Secretary, Infrastructure and Services Division	5.10pm 29/01/2015
David Jamieson	Corporate Affairs, Transfield Services	5.28pm, 29 January 2015

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 Freedom of Information Act 1982

# MEDIA ENQUIRY

LEAD AGENCY: DIBP

<b>Subject:</b> Manus muesli bar order		
<b>Deadline:</b> ASAP		
<b>Journalist:</b> Xavier La Canna		<b>Outlet:</b> ABC
<b>Phone:</b> <small>s. 47F(1)</small>	<b>Mobile:</b> <small>s. 47F(1)</small>	<b>Email:</b> LaCanna.Xavier@abc.net.au
<b>Enquiry Received (Time &amp; Date):</b> 2:08pm, 29 January 2015		
<b>Media Officer:</b> <small>s. 22(1)(a)(ii)</small>		<b>Media Ph:</b> 02 6264 2244

## ISSUE

*Journalist asks who made the decision not to distribute \$30 000 worth of muesli bars with “freedom” written on their labels to Manus transferees and why.*

## TALKING POINTS

- This incident was an unfortunate oversight by the Department
- The muesli bars ordered will be used for another purpose.
- The provider will not be disadvantaged.

## BACKGROUND (*not for public release*)

A short, unclassified brief providing background/context to the incident/issue/event which may not be clear from the rest of the document; the background must detail actions taken by agency/departments/other stakeholders in the information environment, propaganda by adversaries/interest groups and highlight sensitive considerations.

The background may point to further correspondence on a higher classification system if required.

## CLEARANCE:

Drafted by	Title	Time/Date
Full Name	Position (Agency if required)	Time DD Month 2015
Cleared by	Title	Time/Date
Full Name	Position (Agency if required)	Time DD Month 2015

s. 22(1)(a)(ii)

**From:** s. 22(1)(a)(ii)  
**Sent:** Thursday, 29 January 2015 4:48 PM  
**To:** s. 22(1)(a)(ii)  
**Cc:** OPC Service Delivery  
**Subject:** FW: Media enquiry: Muesli Bars [SEC=UNCLASSIFIED]  
**Attachments:** 150129 Manus muesli bar order.docx

UNCLASSIFIED

UNCLASSIFIED

UNCLASSIFIED

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**From:** s. 22(1)(a)(ii)  
**Sent:** Thursday, 29 January 2015 2:56 PM  
**To:** s. 22(1)(a)(ii)  
**Cc:** s. 22(1)(a)(ii)  
**Subject:** FW: Media enquiry: Muesli Bars [SEC=UNCLASSIFIED]

UNCLASSIFIED

Hi <sup>s.</sup><sub>22(1)</sub>

We became aware that Transfield were selling these muesli bars at the centre shop to transferees around 13 January 2015. We questioned Transfield about the muesli bars and they were rather embarrassed and removed the bars from the centre shops and advised they would use them elsewhere.

In the talking points it says it was an oversight on behalf of the Department, I would suggest revising to it was an oversight on behalf of the detention service provider.

Kind Regards

s. 22(1)(a)(ii)  
Programme Coordinator Manus  
Department of Immigration and Border Protection  
Telephone: s. 22(1)(a)(ii)  
Mobile: s. 22(1)(a)(ii), s. 47F(1) 0  
Email: s. 22(1)(a)(ii)

UNCLASSIFIED

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**From:** s. 22(1)(a)(ii)  
**Sent:** Thursday, 29 January 2015 2:47 PM  
**To:** s. 22(1)(a)(ii)  
**Subject:** FW: Media enquiry: Muesli Bars [SEC=UNCLASSIFIED]

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UNCLASSIFIED

**From:** s. 22(1)(a)(ii) **On Behalf Of** Manus Operations Coordination Section  
**Sent:** Thursday, 29 January 2015 2:12 PM  
**To:** s. 22(1)(a)(ii)  
**Subject:** FW: Media enquiry: Muesli Bars [SEC=UNCLASSIFIED]

UNCLASSIFIED

Hi s. 22(1)(a)(ii)

Have you heard anything in relation to the below media enquiry? Could you please respond ASAP

s. 22(1)(a)(ii)

Operations Support  
Department of Immigration and Border Protection  
Phone: s. 22(1)(a)(ii)  
Email: s. 22(1)(a)(ii)

UNCLASSIFIED

**From:** s. 22(1)(a)(ii)  
**Sent:** Thursday, 29 January 2015 3:09 PM  
**To:** Manus Operations Coordination Section  
**Subject:** FW: Media enquiry: Muesli Bars [SEC=UNCLASSIFIED]

UNCLASSIFIED

UNCLASSIFIED

**From:** s. 22(1)(a)(ii)  
**Sent:** Thursday, 29 January 2015 3:06 PM  
**To:** s. 22(1)(a)(ii)  
**Subject:** FW: Media enquiry: Muesli Bars [SEC=UNCLASSIFIED]

UNCLASSIFIED

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**From:** Media (ACBPS)  
**Sent:** Thursday, 29 January 2015 2:55 PM

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**To:** Mark PAINTING; s. 22(1)(a)(ii)  
**Cc:** Media (ACBPS)  
**Subject:** Media enquiry: Muesli Bars [SEC=UNCLASSIFIED]

Hi s. 22(1)(a)(ii) and s. 22(1)(a)(ii)

We have received the below enquiry from the ABC regarding the distribution of “Freedom” muesli bars to Manus transferees. I’ve attached some draft TPs for your consideration. Grateful if we could receive your input / clearance by 4:30pm today.

Thanks,

s. 22(1)(a)(ii)

**Media Operations**

Communication and Media Branch | Executive Division  
Immigration and Border Protection Portfolio  
24-hour media line: 02 6264 2244  
E: [xxxxx@xxxxxxxx.xxx.xx](mailto:xxxxx@xxxxxxxx.xxx.xx)

---

**From:** Xavier La Canna [<mailto:LaCanna.Xavier@abc.net.au>]  
**Sent:** Thursday, 29 January 2015 2:27 PM  
**To:** Portfolio Media  
**Subject:** RE: ABC media query [SEC=UNCLASSIFIED]

Hi s. 22(1)(a)(ii) has been briefed on the issue and I doubt anyone else would be across it.

It just concerns a businessman in PNG who delivered \$30,000 worth of muesli bars to the Manus Island Detention Centre only to have them rejected after they were airlifted in because the brand was “Freedom” and it was considered poor form to offer Freedom to those in detention.

I am just hoping the Department can give me details of who made this decision and why. Transfield knows about the situation but said any comments needed to come from s. 22(1)(a)(ii).

Xavier

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**From:** Portfolio Media [<mailto:media@customs.gov.au>]  
**Sent:** Thursday, 29 January 2015 12:52 PM  
**To:** Xavier La Canna  
**Subject:** RE: ABC media query [SEC=UNCLASSIFIED]

Hi Xavier,

s. 22(1)(a)(ii) is currently unavailable however if you send through to us any questions you have we will endeavour to get you a response.

Kind regards,

s. 22(1)(a)(ii)

**Media Operations**

Communication and Media Branch | Executive Division  
Immigration and Border Protection Portfolio  
24-hour media line: 02 6264 2244

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E: [xxxxx@xxxxxxx.xxx.xx](mailto:xxxxx@xxxxxxx.xxx.xx)

---

**From:** Xavier La Canna [<mailto:LaCanna.Xavier@abc.net.au>]  
**Sent:** Thursday, 29 January 2015 2:08 PM  
**To:** Portfolio Media  
**Subject:** ABC media query

Hi <sup>s. 22(1)(a)</sup>  
<sub>(ii)</sub>

As per our phone call, I am seeking to reach <sup>s. 22(1)(a)(ii)</sup> in relation to communication I had with <sup>s. 22(1)(a)(ii)</sup> from Transfield.

<sup>s. 22(1)(a)(ii)</sup> has apparently been briefed on the issue, which concerns the delivery of \$30,000 worth of muesli bars to Manus Island.

I can be reached on <sup>s. 47F(1)</sup> or <sup>s. 47F(1)</sup>.

Xavier La Canna

-

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s. 22(1)(a)(ii)

**From:** Mark PAINTING  
**Sent:** Friday, 30 January 2015 11:45 AM  
**To:** s. 22(1)(a)(ii)  
**Subject:** FW: URGENT: ABC media query [SEC=UNCLASSIFIED]  
**Attachments:** 150129 EN Jan 29 Manus muesli bar order\_ABC\_Xavier La Canna.docx

UNCLASSIFIED

fyi

*Mark Painting*  
Assistant Secretary  
Contract & Services Management  
Department of Immigration and Border Protection  
Telephone: s. 22(1)(a)(ii)  
Mobile: s. 47F(1), s. 22(1)(a)(ii)  
Email: [mark.painting@immi.gov.au](mailto:mark.painting@immi.gov.au)

UNCLASSIFIED

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**From:** Media (ACBPS)  
**Sent:** Friday, 30 January 2015 11:28 AM  
**To:** John CAHILL; Mark PAINTING  
**Cc:** s. 22(1)(a)(ii); Media (ACBPS)  
**Subject:** URGENT: ABC media query [SEC=UNCLASSIFIED]

Hi John/Mark,

Seeking your urgent guidance on the below follow-up from ABC on the muesli bar issue. We are hoping to tell Xavier that his assertion that the Department directed Transfield not to use the bars is wrong, if this is ok with you.

Please note that, under the MO's instruction, we only responded with the first line from the attached TPs last night.

Many thanks,

s. 22(1)(a)(ii)

s. 22(1)(a)(ii)

Communication and Media Branch | Executive Division  
Immigration and Border Protection Portfolio  
P: s. 22(1)(a)(ii) M: s. 47F(1), s. 22(1)(a)(ii)  
24-hour media line: 02 6264 2244  
E: [xxxxx@xxxxxxxx.xxx.xx](mailto:xxxxx@xxxxxxxx.xxx.xx)

---

**From:** Xavier La Canna [<mailto:LaCanna.Xavier@abc.net.au>]  
**Sent:** Friday, 30 January 2015 11:11 AM

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Freedom of Information Act 1982

To: Portfolio Media  
Subject: RE: RESPONSE: ABC media query [SEC=UNCLASSIFIED]

Hi <sup>s. 22(1)</sup><sub>(a)(ii)</sub>

My story will say that the Department of Immigration and Border Protection directed the operators of the centre not to accept the bars.

This is the information that has been confirmed to me by people familiar with the issue.

If the Department disputes this can you please tell me.

From your statement you say it is a matter for the RPC and PNG government. While that may be true in the day-to-day running of the centre, in this instance I understand the Dept stepped in to overrule Transfield.

Can you confirm for me if this is true?

My story is currently being written for the ABC's website and I will need a response ASAP.

Thanks,

Xavier La Canna

**From:** Portfolio Media [<mailto:media@customs.gov.au>]  
**Sent:** Thursday, 29 January 2015 5:32 PM  
**To:** Xavier La Canna  
**Cc:** Portfolio Media  
**Subject:** RESPONSE: ABC media query [SEC=UNCLASSIFIED]

Hi <sup>s. 22(1)(a)</sup><sub>(ii)</sub>

Apologies for the delay.

Please see below a response to be attributed to a spokesperson for the Department of Immigration and Border Protection:

*The sourcing of food provided to transferees is a matter for the service provider and for the Papua New Guinea authorities responsible for the Manus Regional Processing Centre (RPC).*

Kind Regards,

<sup>s. 22(1)</sup><sub>(a)(ii)</sub>

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**To:** Portfolio Media  
**Subject:** ABC media query

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I can be reached on s. 47F(1) or s. 47F(1).

Xavier La Canna

-

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Freedom of Information Act 1982

s. 22(1)(a)(ii)

**From:** s. 22(1)(a)(ii)  
**Sent:** Thursday, 29 January 2015 5:12 PM  
**To:** Media (ACBPS); s. 22(1)(a)(ii)  
**Cc:** Mark PAINTING; s. 22(1)(a)(ii)  
**Subject:** RE: FOR CLEARANCE: Media enquiry: Muesli Bars [SEC=UNCLASSIFIED]  
**Attachments:** 150129 Manus muesli bar order.docx

UNCLASSIFIED

Hi s. 22(1)(a)(ii)

John has cleared the attached TPs.

Media/Mark - these should also be put through Transfield media. Might be worth doing before s. 22(1)(a)(ii) reviews/clears.

With thanks

Regards

s. 22(1)(a)(ii)

A/g Executive Officer to First Assistant Secretary John Cahill  
 Infrastructure and Services Division  
 Immigration Status Resolution Group  
 Department of Immigration and Border Protection

Telephone: s. 22(1)(a)(ii)

Mobile: s. 22(1)(a)(ii), s. 47F(1)

Email: s. 22(1)(a)(ii)

UNCLASSIFIED

**From:** Media (ACBPS)  
**Sent:** Thursday, 29 January 2015 4:47 PM  
**To:** s. 22(1)(a)(ii)  
**Subject:** FW: FOR CLEARANCE: Media enquiry: Muesli Bars [SEC=UNCLASSIFIED]

Sorry s. 22(1)(a)(ii), should be s. 22(1)(a)(ii)

Kind regards,

s. 22(1)(a)(ii)

**Media Operations**

Communication and Media Branch | Executive Division  
 Immigration and Border Protection Portfolio  
 24-hour media line: 02 6264 2244  
 E: [xxxxx@xxxxxxx.xxx.xx](mailto:xxxxx@xxxxxxx.xxx.xx)

**From:** Portfolio Media  
**Sent:** Thursday, 29 January 2015 4:44 PM  
**To:** s. 22(1)(a)(ii) (IMMI); s. 22(1)(a)(ii) (IMMI)

Released by DIBP under the Freedom of Information Act 1982

Cc: Portfolio Media  
Subject: FOR CLEARANCE: Media enquiry: Muesli Bars [SEC=UNCLASSIFIED]

Hi guys

Can you please arrange for clearance through s. 22(1)(a)(ii) and s. 22(1)(a)(ii) this afternoon?

Kind regards,  
s. 22(1)(a)(ii)

**Media Operations**

Communication and Media Branch | Executive Division  
Immigration and Border Protection Portfolio  
24-hour media line: 02 6264 2244  
E: [xxxxx@xxxxxxx.xxx.xx](mailto:xxxxx@xxxxxxx.xxx.xx)

---

**From:** s. 22(1)(a)(ii)  
**Sent:** Thursday, 29 January 2015 4:30 PM  
**To:** Nat Comms Immigration [IMMI]  
**Subject:** FW: Media enquiry: Muesli Bars [SEC=UNCLASSIFIED]

UNCLASSIFIED

FYI

UNCLASSIFIED

---

**From:** s. 22(1)(a)(ii)  
**Sent:** Thursday, 29 January 2015 4:20 PM  
**To:** s. 22(1)(a)(ii)  
**Cc:** Mark PAINTING; s. 22(1)(a)(ii)  
**Subject:** FW: Media enquiry: Muesli Bars [SEC=UNCLASSIFIED]

UNCLASSIFIED

Hi s. 22(1)(a)(ii)

As requested; please find attached our response to the media enquiry re the distribution of 'Freedom' muesli bars to Manus transferees. Please let me know if you need anything else.

Regards

s. 22(1)(a)(ii)  
Department of Immigration and Border Protection  
Telephone: s. 22(1)(a)(ii)  
Mobile: s. 22(1)(a)(ii), s. 47F(1)  
Email: s. 22(1)(a)(ii)

UNCLASSIFIED

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**From:** s. 22(1)(a)(ii)  
**Sent:** Thursday, 29 January 2015 3:18 PM  
**To:** s. 22(1)(a)(ii)  
**Cc:** s. 22(1)(a)(ii)  
**Subject:** FW: Media enquiry: Muesli Bars [SEC=UNCLASSIFIED]

UNCLASSIFIED

UNCLASSIFIED

**From:** Media (ACBPS)  
**Sent:** Thursday, 29 January 2015 2:55 PM  
**To:** Mark PAINTING; s. 22(1)(a)(ii)  
**Cc:** Media (ACBPS)  
**Subject:** Media enquiry: Muesli Bars [SEC=UNCLASSIFIED]

Hi Mark and s. 22(1)(a)(ii)

We have received the below enquiry from the ABC regarding the distribution of "Freedom" muesli bars to Manus transferees. I've attached some draft TPs for your consideration. Grateful if we could receive your input / clearance by 4:30pm today.

Thanks,

s. 22(1)(a)(ii)

**Media Operations**

Communication and Media Branch | Executive Division  
 Immigration and Border Protection Portfolio  
 24-hour media line: 02 6264 2244  
 E: [xxxxx@xxxxxxx.xxx.xx](mailto:xxxxx@xxxxxxx.xxx.xx)

**From:** Xavier La Canna [<mailto:LaCanna.Xavier@abc.net.au>]  
**Sent:** Thursday, 29 January 2015 2:27 PM  
**To:** Portfolio Media  
**Subject:** RE: ABC media query [SEC=UNCLASSIFIED]

Hi s. 22(1)(a)(ii) has been briefed on the issue and I doubt anyone else would be across it.

It just concerns a businessman in PNG who delivered \$30,000 worth of muesli bars to the Manus Island Detention Centre only to have them rejected after they were airlifted in because the brand was "Freedom" and it was considered poor form to offer Freedom to those in detention.

I am just hoping the Department can give me details of who made this decision and why. Transfield knows about the situation but said any comments needed to come from Matt.

Xavier

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 Freedom of Information Act 1982

s. 22(1)(a)(ii)

**From:** s. 22(1)(a)(ii)  
**Sent:** Friday, 30 January 2015 8:09 AM  
**To:** s. 22(1)(a)(ii)  
**Subject:** RE: Media enquiry: Muesli Bars [SEC=UNCLASSIFIED]

UNCLASSIFIED

s. 22(1)(a)(ii) got it sorted!

A

s. 22(1)(a)(ii)

Department of Immigration & Border Protection  
**Ph:** s. 22(1)(a)(ii)  
**Email:** s. 22(1)(a)(ii)

UNCLASSIFIED

**From:** s. 22(1)(a)(ii)  
**Sent:** Friday, 30 January 2015 6:53 AM  
**To:** s. 22(1)(a)(ii)  
**Subject:** FW: Media enquiry: Muesli Bars [SEC=UNCLASSIFIED]

UNCLASSIFIED

Hey s. 22(1)(a)(ii)

Probably a bit late now, but see information below

s. 22(1)(a)(ii)

Operations Support  
Department of Immigration and Border Protection  
**Phone:** s. 22(1)(a)(ii)  
**Email:** s. 22(1)(a)(ii)

UNCLASSIFIED

**From:** s. 22(1)(a)(ii)  
**Sent:** Thursday, 29 January 2015 3:56 PM  
**To:** s. 22(1)(a)(ii)  
**Cc:** s. 22(1)(a)(ii) s. 22(1)(a)(ii)  
**Subject:** FW: Media enquiry: Muesli Bars [SEC=UNCLASSIFIED]

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Hi <sup>s. 22(1)(a)(ii)</sup>

We became aware that Transfield were selling these muesli bars at the centre shop to transferees around 13 January 2015. We questioned Transfield about the muesli bars and they were rather embarrassed and removed the bars from the centre shops and advised they would use them elsewhere.

In the talking points it says it was an oversight on behalf of the Department, I would suggest revising to it was an oversight on behalf of the detention service provider.

Kind Regards

<sup>s. 22(1)(a)(ii)</sup>

Programme Coordinator Manus  
Department of Immigration and Border Protection  
Telephone: <sup>s. 22(1)(a)(ii)</sup>  
Mobile: <sup>s. 22(1)(a)(ii), s. 47F(1)</sup>  
Email: <sup>s. 22(1)(a)(ii)</sup>

UNCLASSIFIED

---

**From:** <sup>s. 22(1)(a)(ii)</sup>  
**Sent:** Thursday, 29 January 2015 2:47 PM  
**To:** <sup>s. 22(1)(a)(ii)</sup>  
**Subject:** FW: Media enquiry: Muesli Bars [SEC=UNCLASSIFIED]

UNCLASSIFIED

UNCLASSIFIED

---

**From:** <sup>s. 22(1)(a)(ii)</sup> **On Behalf Of** Manus Operations Coordination Section  
**Sent:** Thursday, 29 January 2015 2:12 PM  
**To:** <sup>s. 22(1)(a)(ii)</sup>  
**Subject:** FW: Media enquiry: Muesli Bars [SEC=UNCLASSIFIED]

UNCLASSIFIED

Hi <sup>s. 22(1)(a)(ii)</sup>

Have you heard anything in relation to the below media enquiry? Could you please respond ASAP

<sup>s. 22(1)(a)(ii)</sup>

Operations Support  
Department of Immigration and Border Protection  
Phone: <sup>s. 22(1)(a)(ii)</sup>  
Email: <sup>s. 22(1)(a)(ii)</sup>

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UNCLASSIFIED

---

**From:** s. 22(1)(a)(ii)  
**Sent:** Thursday, 29 January 2015 3:09 PM  
**To:** Manus Operations Coordination Section  
**Subject:** FW: Media enquiry: Muesli Bars [SEC=UNCLASSIFIED]

UNCLASSIFIED

UNCLASSIFIED

---

**From:** s. 22(1)(a)(ii)  
**Sent:** Thursday, 29 January 2015 3:06 PM  
**To:** s. 22(1)(a)(ii)  
**Subject:** FW: Media enquiry: Muesli Bars [SEC=UNCLASSIFIED]

UNCLASSIFIED

UNCLASSIFIED

---

**From:** Media (ACBPS)  
**Sent:** Thursday, 29 January 2015 2:55 PM  
**To:** Mark PAINTING; s. 22(1)(a)(ii)  
**Cc:** Media (ACBPS)  
**Subject:** Media enquiry: Muesli Bars [SEC=UNCLASSIFIED]

Hi Mark and s. 22(1)(a)(ii)

We have received the below enquiry from the ABC regarding the distribution of "Freedom" muesli bars to Manus transferees. I've attached some draft TPs for your consideration. Grateful if we could receive your input / clearance by 4:30pm today.

Thanks,

s. 22(1)(a)(ii)

**Media Operations**  
 Communication and Media Branch | Executive Division  
 Immigration and Border Protection Portfolio  
 24-hour media line: 02 6264 2244  
 E: [media@customs.gov.au](mailto:media@customs.gov.au)

---

**From:** Xavier La Canna [<mailto:LaCanna.Xavier@abc.net.au>]  
**Sent:** Thursday, 29 January 2015 2:27 PM

Released by DIBP under the  
 Freedom of Information Act 1982

**To:** Portfolio Media  
**Subject:** RE: ABC media query [SEC=UNCLASSIFIED]

Hi <sup>s. 22(1)(a)(ii)</sup>  
<sup>s. 22(1)(a)(ii)</sup> has been briefed on the issue and I doubt anyone else would be across it.

It just concerns a businessman in PNG who delivered \$30,000 worth of muesli bars to the Manus Island Detention Centre only to have them rejected after they were airlifted in because the brand was "Freedom" and it was considered poor form to offer Freedom to those in detention.

I am just hoping the Department can give me details of who made this decision and why. Transfield knows about the situation but said any comments needed to come from <sup>s. 22(1)(a)(ii)</sup>

Xavier

---

**From:** Portfolio Media [<mailto:media@customs.gov.au>]  
**Sent:** Thursday, 29 January 2015 12:52 PM  
**To:** Xavier La Canna  
**Subject:** RE: ABC media query [SEC=UNCLASSIFIED]

Hi Xavier,

<sup>s. 22(1)(a)(ii)</sup> is currently unavailable however if you send through to us any questions you have we will endeavour to get you a response.

Kind regards,

<sup>s. 22(1)(a)(ii)</sup>

**Media Operations**

Communication and Media Branch | Executive Division  
Immigration and Border Protection Portfolio  
24-hour media line: 02 6264 2244  
E: [media@customs.gov.au](mailto:media@customs.gov.au)

---

**From:** Xavier La Canna [<mailto:LaCanna.Xavier@abc.net.au>]  
**Sent:** Thursday, 29 January 2015 2:08 PM  
**To:** Portfolio Media  
**Subject:** ABC media query

Hi <sup>s. 22(1)(a)(ii)</sup>  
As per our phone call, I am seeking to reach <sup>s. 22(1)(a)(ii)</sup> in relation to communication I had with David Jamieson from Transfield.

<sup>s. 22(1)(a)(ii)</sup> has apparently been briefed on the issue, which concerns the delivery of \$30,000 worth of muesli bars to Manus Island.

I can be reached on <sup>s. 47F(1)</sup> or <sup>s. 47F(1)</sup>

Xavier La Canna

-

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---

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s. 22(1)(a)(ii)

**Subject:** FW: Freedom bars

**From:** s. 47F(1)  
**Sent:** Tuesday, 27 January 2015 2:03 PM  
**To:** s. 47F(1)  
**Subject:** RE: Freedom bars

The current betting is 7 to 4 that we see Freedom bars here again within 3 months

**From:** s. 47F(1)  
**Sent:** Tuesday, 27 January 2015 1:58 PM  
**To:** s. 47F(1) ; s. 47F(1) ; s. 47F(1) ; s. 47F(1)  
**Cc:** s. 47F(1) ; s. 47F(1)  
**Subject:** FW: Freedom bars  
**Importance:** High

Gents,

We need to centralise stocks of Freedom bars to a discreet location immediately. Please advise ASAP current stock levels and any actions that you have instigated regarding these bars.

Thanks, s. 47F(1)

s. 47F(1)  
**Executive Manager Supply Chain**  
**Transfield Services Limited**

T s. 47F(1) | F s. 47F(1) | M s. 47F(1)  
E s. 47F(1) | W [www.transfieldservices.com](http://www.transfieldservices.com)

**From:** s. 47F(1)  
**Sent:** Tuesday, 27 January 2015 12:56 PM  
**To:** s. 47F(1)  
**Cc:** s. 47F(1) ; s. 47F(1) ; s. 47F(1) ; s. 47F(1) ; s. 47F(1)  
**Subject:** Freedom bars

Hi s. 47F(1) ,

Can you please ensure all bars are guaranteed and we work out a way to get them back to Australia.

I don't want to take the risk that this product could be issues....if need be we can donate to the Defence Business....please ensure the same in done in Nauru.

Please confirm what actions have been taken and when the likely backload will occur.

Regards

s. 47F(1)

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Freedom of Information Act 1982

s. 47F(1)

**General Manager Logistics | Immigration**

**Transfield Services Limited | Logistics and Facilities Maintenance**

509 ST Kilda Road, Melbourne VIC 3004

M s. 47F(1)

E s. 47F(1) | W [www.transfieldservices.com](http://www.transfieldservices.com)



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s. 22(1)(a)(ii)

**From:** s. 47F(1)  
**Sent:** Saturday, 31 January 2015 9:15 AM  
**To:** s. 47F(1), s. 47F(1)  
**Cc:** s. 47F(1)  
**Subject:** RE: Freedom bars

Just don't mention the container of 'Liberty' snacks ready to go out.

---

**From:** s. 47F(1)  
**Sent:** Friday, 30 January 2015 11:03 PM  
**To:** s. 47F(1), s. 47F(1)  
**Cc:** s. 47F(1), s. 47F(1), s. 47F(1)  
**Subject:** RE: Freedom bars

s. 47F(1)

s. 47F(1) has confirmed bars have been quarantined in containers.

s. 47F(1)

Please go through the packing sheets to confirm quantities and dimensions please.

Regards



s. 47F(1)  
Logistics and Procurement Manager  
Manus Regional Processing Centre

Transfield Services | Property and Asset Services  
Mobile Manus: s. 47F(1) Desk Phone Manus: s. 47F(1)  
Mobile Australia: s. 47F(1)

E s. 47F(1) | W [www.transfieldservices.com](http://www.transfieldservices.com)



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---

**From:** s. 47F(1)  
**Sent:** Friday, 30 January 2015 3:28 PM  
**To:** s. 47F(1), s. 47F(1), s. 47F(1), s. 47F(1)  
**Cc:** s. 47F(1), s. 47F(1), s. 47F(1), s. 47F(1), s. 47F(1)  
**Subject:** RE: Freedom bars

Afternoon s. 47F(1),

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Confirm all Freedom stocks have been removed from Canteens and are currently in Canteen Warehouse ready for backload. Just waiting Dims and Qty confirmation.

Regards



s. 47F(1)  
**Logistics and Procurement Manager**  
**Regional Processing Centre Nauru**

**Transfield Services Limited | Property and Asset Services**  
**Nauruan Mobile** s. 47F(1) | **Australian Mobile** s. 47F(1)  
**E** s. 47F(1) | **W** [www.transfieldservices.com](http://www.transfieldservices.com)



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---

**From:** s. 47F(1)  
**Sent:** Friday, 30 January 2015 4:36 PM  
**To:** s. 47F(1) ; s. 47F(1) ; s. 47F(1) ; s. 47F(1)  
**Cc:** s. 47F(1) ; s. 47F(1) ; s. 47F(1) ; s. 47F(1) ; s. 47F(1)  
**Subject:** RE: Freedom bars

No response yet received. Could I get an update immediately. I want to organise backload at the earliest opportunity

---

**From:** s. 47F(1)  
**Sent:** Tuesday, 27 January 2015 1:58 PM  
**To:** s. 47F(1) ; s. 47F(1) ; s. 47F(1) ; s. 47F(1)  
**Cc:** s. 47F(1) ; s. 47F(1)  
**Subject:** FW: Freedom bars  
**Importance:** High

Gents,

We need to centralise stocks of Freedom bars to a discreet location immediately. Please advise ASAP current stock levels and any actions that you have instigated regarding these bars.

Thanks, s. 47F(1)

s. 47F(1)  
**Executive Manager Supply Chain**  
**Transfield Services Limited**

**T** s. 47F(1) | **F** s. 47F(1) | **M** s. 47F(1)  
**E** s. 47F(1) | **W** [www.transfieldservices.com](http://www.transfieldservices.com)

---

**From:** s. 47F(1)  
**Sent:** Tuesday, 27 January 2015 12:56 PM  
**To:** s. 47F(1)  
**Cc:** s. 47F(1) ; s. 47F(1) ; s. 47F(1) ; s. 47F(1) ; s. 47F(1)  
**Subject:** Freedom bars

Hi s. 47F(1) ,

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Can you please ensure all bars are guaranteed and we work out a way to get them back to Australia.

I don't want to take the risk that this product could be issues....if need be we can donate to the Defence Business....please ensure the same in done in Nauru.

Please confirm what actions have been taken and when the likely backload will occur.

Regards

s. 47F(1)



s. 47F(1)

General Manager Logistics | Immigration

Transfield Services Limited | Logistics and Facilities Maintenance

509 ST Kilda Road, Melbourne VIC 3004

M s. 47F(1)

E s. 47F(1) | W [www.transfieldservices.com](http://www.transfieldservices.com)



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s. 22(1)(a)(ii)

**From:** s. 47F(1)  
**Sent:** Tuesday, 27 January 2015 1:58 PM  
**To:** s. 47F(1)  
**Cc:** s. 47F(1) ; s. 47F(1) ; s. 47F(1) ; s. 47F(1) ; s. 47F(1)  
**Subject:** RE: Freedom bars

Will do

**From:** s. 47F(1)  
**Sent:** Tuesday, 27 January 2015 12:56 PM  
**To:** s. 47F(1)  
**Cc:** s. 47F(1) ; s. 47F(1) ; s. 47F(1) ; s. 47F(1) ; s. 47F(1)  
**Subject:** Freedom bars

Hi s. 47F(1) ,

Can you please ensure all bars are guaranteed and we work out a way to get them back to Australia.

I don't want to take the risk that this product could be issues....if need be we can donate to the Defence Business....please ensure the same in done in Nauru.

Please confirm what actions have been taken and when the likely backload will occur.

Regards

s. 47F(1)

s. 47F(1)

General Manager Logistics | Immigration

Transfield Services Limited | Logistics and Facilities Maintenance

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509 ST Kilda Road, Melbourne VIC 3004

M <sup>s. 47F(1)</sup> [redacted]

E <sup>s. 47F(1)</sup> [redacted] |

W [www.transfieldservices.com](http://www.transfieldservices.com) <<http://www.transfieldservices.com/>>

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**Attachments:**

[image001.jpg](#) (2 KB)

[image002.jpg](#) (3 KB)

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s. 22(1)(a)(ii)

**Subject:** RE: 'Freedom' brand muesli bars rejected by Manus Island detention centre operators

**From:** s. 47F(1)  
**Sent:** Friday, 30 January 2015 1:48 PM  
**To:** s. 47F(1)  
**Subject:** RE: 'Freedom' brand muesli bars rejected by Manus Island detention centre operators

Thanks s. 47F(1).

On the upside at least the report shows that we are purchasing Australian products and actually feeding Transferees with food commensurate with Australian standards.

s. 22(1)(a)(ii)

Thanks,  
s. 47F(1)

s. 47F(1)  
**Commercial, Strategy and Systems Director | Immigration**  
T s. 47F(1) M s. 47F(1)

**From:** s. 47F(1)  
**Sent:** Friday, 30 January 2015 1:07 PM  
**To:** s. 47F(1)  
**Subject:** FW: 'Freedom' brand muesli bars rejected by Manus Island detention centre operators

FYI below.

s. 47F(1)  
**Executive General Manager | Corporate Affairs**

**Transfield Services**  
111 Pacific Highway, North Sydney NSW 2060  
T s. 47F(1) | s. 47F(1) | M s. 47F(1)  
E s. 47F(1) | W [www.transfieldservices.com](http://www.transfieldservices.com)



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Freedom of Information Act 1982



From: s. 47F(1)

Sent: Friday, 30 January 2015 1:06 PM

To: s. 47F(1)

s. 47F(1)

s. 47F(1)

Subject: 'Freedom' brand muesli bars rejected by Manus Island detention centre operators

Updated 14 minutes ago Fri 30 Jan 2015, 12:49pm



PHOTO: [A shipment of Freedom Foods muesli bars were rejected after delivery to the Australian-run Manus Island detention centre.](#) (Supplied: freedomfoods.com.au)

MAP: [Sydney 2000](#)

**The company running the Manus Island detention centre has refused a large shipment of "Freedom" muesli bars because the brand was thought inappropriate to give to asylum seekers who were locked up.**

The ABC understands the \$30,000 shipment of muesli bars arrived at the Manus Island centre about two weeks ago after a contractor was specifically asked to buy the brand.

But after they arrived the centre's operator, Transfield Services, refused to accept the shipment.

The ABC has been told the decision came after the Australia's Department of Immigration and Border Protection intervened, which the department has denied.

Despite being briefed on the matter the department initially refused to discuss the situation when contacted by the ABC but in a statement later attributed the decision to PNG authorities and service provider Transfield Services.

"The sourcing of food provided to transferees is a matter for the service provider and for the Papua New Guinea authorities responsible for the Manus Regional Processing Centre," the department said in a statement.

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Those close to the issue have said that the bars, produced by the Sydney-based Freedom Foods, were not allowed to be given to the detainees because they were considered inappropriate for people who are locked in the detention centre, sometimes without any clear release date.

Conditions in the Manus Island centre have been in the spotlight recently, with a report earlier this month saying as many as 700 detainees were on hunger strike and up to 14 people had sewn their lips together.



PHOTO: [The exterior of the residential section of the Manus Island Immigration Detention Centre in Papua New Guinea on August 15, 2011.](#) (AAP: Eoin Blackwell)

In December there were 1,035 asylum seekers housed in the Manus Island centre.

Last year Transfield Services was given a \$1.22 billion contract to run the Manus Island and Nauru detention centres for 20 months.

Transfield also runs Australia's defence bases, and is believed to be considering distributing the bars via its Australian operation.

Living conditions in Australia's offshore detention centres have been criticised by the United Nations High Commissioner for Refugees.

Transfield Services was contacted by the ABC but referred the matter to the Department of Immigration and Border Protection.

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s. 47F(1)  
 Executive General Manager | Corporate Affairs

**Transfield Services**  
 111 Pacific Highway, North Sydney NSW 2060  
 T s. 47F(1) | F s. 47F(1) | M s. 47F(1)  
 E s. 47F(1) | W [www.transfieldservices.com](http://www.transfieldservices.com)



**TRANSFIELD SERVICES** Integrity | Collaboration | Challenge | Ingenuity

s. 22(1)(a)(ii)

**Subject:** FW: ABC media query

**From:** s. 47F(1)  
**Sent:** Friday, 23 January 2015 4:55 PM  
**To:** s. 47F(1); s. 47F(1)  
**Subject:** RE: ABC media query

This is not something I had heard.....let me check.

s. 47F(1)

**From:** s. 47F(1)  
**Sent:** Friday, 23 January 2015 3:39 PM  
**To:** s. 47F(1); s. 47F(1)  
**Subject:** FW: ABC media query

Guys - see below.  
Do we know if this is correct or not?!

s. 47F(1)  
Executive General Manager | Corporate Affairs

**Transfield Services**  
111 Pacific Highway, North Sydney NSW 2060  
T s. 47F(1) | F s. 47F(1) | M s. 47F(1)  
E s. 47F(1) | W [www.transfieldservices.com](http://www.transfieldservices.com)



**TRANSFIELD SERVICES** Integrity | Collaboration | Challenge | Ingenuity



**From:** Xavier La Canna [<mailto:LaCanna.Xavier@abc.net.au>]  
**Sent:** Friday, 23 January 2015 4:32 PM  
**To:** s. 47F(1)  
**Subject:** ABC media query

Hi s. 47F(1),  
As per our phone call of a minute ago, I am seeking any information you can tell me about a delivery of museli bars to the Manus Island Detention Centre.

The information I have been given is that a supply of \$30,000 worth of museli bars was delivered to the centre, but rejected because the name of the bars was "Freedom" brand.

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Because this information has been doing the rounds in Papua New Guinea it is entirely possible the story has been exaggerated or the details become slightly askew.

If you are able to get to the bottom of it, that would be great.

I can be reached on s. 47F(1) , s. 47F(1) or via return email ([xxxxxx.xxxxxxx@xxx.xxx.xx](mailto:xxxxxx.xxxxxxx@xxx.xxx.xx))

Regards,

Xavier La Canna  
(Digital Producer, ABC Darwin)

-

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s. 22(1)(a)(ii)

**Subject:** FW: ABC media query

**From:** s. 47F(1)  
**Sent:** Friday, 23 January 2015 4:56 PM  
**To:** s. 47F(1)  
**Cc:** s. 47F(1)  
**Subject:** Re: ABC media query

I am not aware of this.

On 23 Jan 2015, at 4:39 pm, s. 47F(1) > wrote:

Guys - see below.  
Do we know if this is correct or not?!

<image001.jpg> s. 47F(1)  
**Executive General Manager | Corporate Affairs**  
  
**Transfield Services**  
111 Pacific Highway, North Sydney NSW 2060  
**T** s. 47F(1) | **F** s. 47F(1) | **M** s. 47F(1)  
**E** s. 47F(1) | **W** [www.transfieldservices.com](http://www.transfieldservices.com)

<image002.jpg> Integrity | Collaboration | Challenge | Ingenuity

<image003.gif> <image004.gif> <image005.gif>

---

**From:** Xavier La Canna [<mailto:LaCanna.Xavier@abc.net.au>]  
**Sent:** Friday, 23 January 2015 4:32 PM  
**To:** s. 47F(1)  
**Subject:** ABC media query

Hi s. 47F(1)  
As per our phone call of a minute ago, I am seeking any information you can tell me about a delivery of museli bars to the Manus Island Detention Centre.

The information I have been given is that a supply of \$30,000 worth of museli bars was delivered to the centre, but rejected because the name of the bars was "Freedom" brand.

Because this information has been doing the rounds in Papua New Guinea it is entirely possible the story has been exaggerated or the details become slightly askew.

If you are able to get to the bottom of it, that would be great.

I can be reached on s. 47F(1), s. 47F(1) or via return email ([xxxxxx.xxxxxx@xxx.xxx.xx](mailto:xxxxxx.xxxxxx@xxx.xxx.xx))

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Regards,

Xavier La Canna  
(Digital Producer, ABC Darwin)

-

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*Freedom of Information Act 1982*

s. 22(1)(a)(ii)

**Subject:** FW: ABC media query

**From:** Xavier La Canna [<mailto:LaCanna.Xavier@abc.net.au>]  
**Sent:** Thursday, 29 January 2015 1:36 PM  
**To:** s. 47F(1)  
**Subject:** RE: ABC media query

Hi s. 47F(1),  
I don't suppose you have heard any update on my query?

Xavier

**From:** s. 47F(1)  
**Sent:** Friday, 23 January 2015 3:08 PM  
**To:** Xavier La Canna  
**Subject:** RE: ABC media query

Xavier – leave it with me.  
May not be able to track this down until next week.

s. 47F(1)  
Executive General Manager | Corporate Affairs

**Transfield Services**  
111 Pacific Highway, North Sydney NSW 2060  
T s. 47F(1) | F s. 47F(1) | M s. 47F(1)  
E s. 47F(1) | W [www.transfieldservices.com](http://www.transfieldservices.com)



**TRANSFIELD SERVICES** Integrity | Collaboration | Challenge | Ingenuity



**From:** Xavier La Canna [<mailto:LaCanna.Xavier@abc.net.au>]  
**Sent:** Friday, 23 January 2015 4:32 PM  
**To:** s. 47F(1)  
**Subject:** ABC media query

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I can be reached on <sup>s. 47F(1)</sup> [REDACTED], <sup>s. 47F(1)</sup> [REDACTED] or via return email ([xxxxxx.xxxxxx@xxx.xxx.xx](mailto:xxxxxx.xxxxxx@xxx.xxx.xx))

Regards,

Xavier La Canna  
(Digital Producer, ABC Darwin)

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s. 22(1)(a)(ii)

**Subject:** FW: ABC media query

---

**From:** Xavier La Canna [<mailto:LaCanna.Xavier@abc.net.au>]  
**Sent:** Friday, 23 January 2015 4:35 PM  
**To:** s. 47F(1)  
**Subject:** RE: ABC media query

No problem. I doubt this story will appear anywhere before then.

---

**From:** s. 47F(1)  
**Sent:** Friday, 23 January 2015 3:08 PM  
**To:** Xavier La Canna  
**Subject:** RE: ABC media query

Xavier – leave it with me.  
May not be able to track this down until next week.

s. 47F(1)  
**Executive General Manager | Corporate Affairs**  
  
**Transfield Services**  
111 Pacific Highway, North Sydney NSW 2060  
T s. 47F(1) | F s. 47F(1) | M s. 47F(1)  
E s. 47F(1) | W [www.transfieldservices.com](http://www.transfieldservices.com)



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---

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**To:** s. 47F(1)  
**Subject:** ABC media query

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I can be reached on s. 47F(1) , s. 47F(1) or via return email ([xxxxxx.xxxxxx@xxx.xxx.xx](mailto:xxxxxx.xxxxxx@xxx.xxx.xx) )

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Xavier La Canna  
(Digital Producer, ABC Darwin)

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s. 22(1)(a)(ii)

**Subject:** FW: FREEDOM Muesli & Nut bars [SEC=UNCLASSIFIED]

**From:** s. 22(1)(a)(ii)  
**Sent:** Tuesday, 27 January 2015 2:34 PM  
**To:** s. 47F(1)  
**Cc:** Portfolio Media  
**Subject:** RE: FREEDOM Muesli & Nut bars [SEC=UNCLASSIFIED]

s. 47F(1)

Thanks for the heads up. I think you're going to have to flick that one our way...will let you know what our response is...

s. 22(1)(a)(ii)

s. 22(1)(a)(ii)

Director Media Operations  
Communication and Media Branch | Executive Division  
Immigration and Border Protection Portfolio  
**P:** s. 22(1)(a)(ii) | **M:** s. 22(1)(a)(ii), s. 47F(1)  
**E:** s. 22(1)(a)(ii)

\*Please note: I am based at portfolio offices in Belconnen

**From:** s. 47F(1)  
**Sent:** Tuesday, 27 January 2015 2:06 PM  
**To:** s. 22(1)(a)(ii)  
**Subject:** FREEDOM Muesli & Nut bars

s. 22(1)(a)(ii) – one of the more unusual ones that may come your way.  
Short story is – s. 47G(1)(a) Muesli Bars were ordered for Manus s. 47G(1)(a) have been delivered, another s. 47G(1)(a) are in transit on a ship).  
When delivered – they were found to be branded “Freedom’ – an unfortunate oversight.  
DIBP officials understandably requested they not be distributed – and we are currently working out how to repatriate said museli bars, and use them elsewhere in our business.  
They were a special order, so the producer of the bars is unlikely to be out of pocket.  
Someone has told the ABC, who are chasing me for a response.  
Shall I direct them to you – or do you want me to handle it?

s. 47F(1)  
**Executive General Manager | Corporate Affairs**  
  
**Transfield Services**  
111 Pacific Highway, North Sydney NSW 2060  
**T** s. 47F(1) | **F** s. 47F(1) | **M** s. 47F(1)  
**E** s. 47F(1) | **W** [www.transfieldservices.com](http://www.transfieldservices.com)



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Thank You.

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s. 22(1)(a)(ii)

**Subject:** Heads up


Begin forwarded message:

**From:** s. 47F(1) >  
**To:** s. 47F(1) s. 47F(1)  
**Cc:** s. 47F(1)  
**Date:** 29 January 2015 1:44:02 pm AEDT  
**Subject:** Heads up

I expect the Freedom Muesli bars issue to hit the media in the next 24 hours or so.  
 s. 47F(1) – these are the Muesli bars that had to be returned from Manus because they were branded `Freedom`.  
 We've referred all comment to the Dept – who have been briefed.

s. 47F(1)  
**Executive General Manager | Corporate Affairs**

**Transfield Services**  
 111 Pacific Highway, North Sydney NSW 2060  
 T s. 47F(1) | F s. 47F(1) | M s. 47F(1)  
 E s. 47F(1) | W [www.transfieldservices.com](http://www.transfieldservices.com)



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Begin forwarded message:

**From:** s. 47F(1) >  
**To:** s. 47F(1) >  
**Cc:** s. 47F(1) s. 47F(1) >  
**Date:** 29 January 2015 1:51:36 pm AEDT  
**Subject:** Re: Heads up

And that constitutes news?

Sent from my iPhone

On 29 Jan 2015, at 3:40 pm, s. 47F(1) >  
 wrote:

I expect the Freedom Muesli bars issue to hit the media in the next 24 hours or so.

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 Freedom of Information Act 1982

s. 47F(1) – these are the Muesli bars that had to be returned from Manus because they were branded `Freedom`.

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<image001.jpg> s. 47F(1)  
Executive General Manager | Corporate Affairs

**Transfield Services**

111 Pacific Highway, North Sydney NSW 2060

T s. 47F(1) | F s. 47F(1) | M s. 47F(1)  
E s. 47F(1) | W [www.transfieldservices.com](http://www.transfieldservices.com)

<image002.jpg> Integrity | Collaboration | Challenge | Ingenuity

<image003.gif> <image004.gif> <image005.gif>

Begin forwarded message:

**From:** s. 47F(1)  
**To:** s. 47F(1) >  
**Cc:** s. 47F(1) s. 47F(1)

**Date:** 29 January 2015 1:57:28 pm AEDT  
**Subject:** RE: Heads up

Yes unfortunately it does.  
"Govt and Service providers make dumb mistake" kind of angle...

s. 47F(1)  
Executive General Manager | Corporate Affairs  
**Transfield Services**  
111 Pacific Highway, North Sydney NSW 2060  
T s. 47F(1) | F s. 47F(1) | M s. 47F(1)  
E s. 47F(1) | W [www.transfieldservices.com](http://www.transfieldservices.com)



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**From:** s. 47F(1)  
**Sent:** Thursday, 29 January 2015 1:52 PM  
**To:** s. 47F(1)  
**Cc:** s. 47F(1); s. 47F(1)  
**Subject:** Re: Heads up

And that constitutes news?

Sent from my iPhone

On 29 Jan 2015, at 3:40 pm, s. 47F(1) wrote:

I expect the Freedom Muesli bars issue to hit the media in the next 24 hours or so. s. 47F(1) – these are the Muesli bars that had to be returned from Manus because they were branded `Freedom`. We've referred all comment to the Dept – who have been briefed.

<image001.jpg> s. 47F(1)  
**Executive General Manager | Corporate Affairs**

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111 Pacific Highway, North Sydney NSW 2060  
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<image002.jpg> Integrity | Collaboration | Challenge | Ingenuity

<image003.gif> <image004.gif> <image005.gif>

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s. 22(1)(a)(ii)

---

**Subject:** FW: Muesli story

---

**From:** Xavier La Canna [<mailto:LaCanna.Xavier@abc.net.au>]

**Sent:** Friday, 30 January 2015 1:10 PM

**To:** s. 47F(1)

**Subject:** Muesli story

Hi s. 47F(1)

That story about the muesli bars is now live.

<http://www.abc.net.au/news/2015-01-30/freedom-muesli-bars-rejected-by-manus-island-detention-centre/6057430>

Xavier

-

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s. 22(1)(a)(ii)

**Subject:** FW: Freedom food products FOI

Begin forwarded message:

**From:** s. 47F(1)  
**To:** s. 47F(1)  
**Cc:** s. 47F(1)  
**Date:** 23 January 2015 5:02:26 pm AEDT  
**Subject:** Re: ABC media query

s. 47F(1) has a bit more info. Will forward shortly.

On 23 Jan 2015, at 4:55 pm, s. 47F(1) wrote:

This is not something I had heard.....let me check.

s. 47F(1)

---

**From:** s. 47F(1)  
**Sent:** Friday, 23 January 2015 3:39 PM  
**To:** s. 47F(1); s. 47F(1)  
**Subject:** FW: ABC media query

Guys - see below.  
Do we know if this is correct or not?!

<image001.jpg> s. 47F(1)  
**Executive General Manager | Corporate Affairs**

**Transfield Services**  
111 Pacific Highway, North Sydney NSW 2060  
**T** s. 47F(1) | **F** s. 47F(1) | **M** s. 47F(1)  
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<image002.jpg> Integrity | Collaboration | Challenge | Ingenuity

<image003.gif><image004.gif> <image005.gif>

---

**From:** Xavier La Canna [<mailto:LaCanna.Xavier@abc.net.au>]  
**Sent:** Friday, 23 January 2015 4:32 PM  
**To:** s. 47F(1)  
**Subject:** ABC media query

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If you are able to get to the bottom of it, that would be great.

I can be reached on s. 47F(1), s. 47F(1) or via return email ([xxxxxx.xxxxxx@xxx.xxx.xx](mailto:xxxxxx.xxxxxx@xxx.xxx.xx))

Regards,

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(Digital Producer, ABC Darwin)

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Begin forwarded message:

**From:** s. 47F(1) >  
**To:** s. 47F(1), "O" s. 47F(1)  
**Date:** 23 January 2015 4:55:03 pm AEDT  
**Subject:** RE: ABC media query

This is not something I had heard.....let me check.

s. 47F(1)

---

**From:** s. 47F(1)  
**Sent:** Friday, 23 January 2015 3:39 PM  
**To:** s. 47F(1); s. 47F(1)  
**Subject:** FW: ABC media query

Guys - see below.  
Do we know if this is correct or not?!



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Executive General Manager | Corporate Affairs

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Begin forwarded message:

**From:** ns. 47F(1)  
**To:** s. 47F(1), ns. 47F(1)

**Date:** 23 January 2015 4:39:29 pm AEDT  
**Subject:** FW: ABC media query

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 111 Pacific Highway, North Sydney NSW 2060  
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**Subject:** ABC media query

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 (Digital Producer, ABC Darwin)

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**From:** s. 47F(1) >  
**To:** s. 47F(1) >  
**Cc:** s. 47F(1) >  
**Date:** 23 January 2015 4:56:00 pm AEDT  
**Subject:** Re: ABC media query

I am not aware of this.

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<image001.jpg> s. 47F(1) >  
**Executive General Manager | Corporate Affairs**  
  
**Transfield Services**  
111 Pacific Highway, North Sydney NSW 2060  
T s. 47F(1) | F s. 47F(1) | M s. 47F(1)  
E s. 47F(1) | W [www.transfieldservices.com](http://www.transfieldservices.com)  
  
<image002.jpg> **Integrity | Collaboration | Challenge | Ingenuity**

<image003.gif> <image004.gif> <image005.gif>

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Hi s. 47F(1)  
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The information I have been given is that a supply of \$30,000 worth of museli bars was delivered to the centre, but rejected because the name of the bars was "Freedom" brand.

Because this information has been doing the rounds in Papua New Guinea it is entirely possible the story has been exaggerated or the details become slightly askew.

If you are able to get to the bottom of it, that would be great.

I can be reached on s. 47F(1), s. 47F(1) or via return email ([xavier.lacanxx@xxx.xxx.xx](mailto:xavier.lacanxx@xxx.xxx.xx))

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Freedom of Information Act 1982

Regards,

Xavier La Canna  
(Digital Producer, ABC Darwin)

-

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Begin forwarded message:

**From:** s. 47F(1)  
**To:** s. 47F(1), s. 47F(1), s. 47F(1)  
**Date:** 23 January 2015 5:08:57 pm AEDT  
**Subject:** RE: ABC media query

There is a load of these bars in Brisbane s. 47F(1) can advise how many) and we are holding them there at the moment.

I understand that some have made it to Manus, however none of the bars have been sent to the prison.

Those that are served on Manus are unwrapped and re-wrapped in plastic wrap.

No bars have been donated to the Prison nor taken down there.

Let me know if you need additional information.

Regards

s. 47F(1)

---

**From:** s. 47F(1)  
**Sent:** Friday, 23 January 2015 4:02 PM  
**To:** s. 47F(1)  
**Cc:** s. 47F(1)  
**Subject:** Re: ABC media query

s. 47F(1) has a bit more info. Will forward shortly.

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On 23 Jan 2015, at 4:55 pm, s. 47F(1) > wrote:

This is not something I had heard.....let me check.

s. 47F(1)

---

**From:** s. 47F(1)  
**Sent:** Friday, 23 January 2015 3:39 PM  
**To:** s. 47F(1); s. 47F(1)  
**Subject:** FW: ABC media query

Guys - see below.  
 Do we know if this is correct or not?!

<image001.jpg> s. 47F(1)  
**Executive General Manager | Corporate Affairs**

**Transfield Services**

111 Pacific Highway, North Sydney NSW 2060

T s. 47F(1) | F s. 47F(1) | M s. 47F(1)  
 E s. 47F(1) | W [www.transfieldservices.com](http://www.transfieldservices.com)

<image002.jpg> Integrity | Collaboration | Challenge | Ingenuity

<image003.gif><image004.gif> <image005.gif>

---

**From:** Xavier La Canna [<mailto:LaCanna.Xavier@abc.net.au>]  
**Sent:** Friday, 23 January 2015 4:32 PM  
**To:** s. 47F(1)  
**Subject:** ABC media query

Hi s. 47F(1)

As per our phone call of a minute ago, I am seeking any information you can tell me about a delivery of museli bars to the Manus Island Detention Centre.

The information I have been given is that a supply of \$30,000 worth of museli bars was delivered to the centre, but rejected because the name of the bars was "Freedom" brand.

Because this information has been doing the rounds in Papua New Guinea it is entirely possible the story has been exaggerated or the details become slightly askew.

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s. 22(1)(a)(ii)

**From:** s. 47F(1)  
**Sent:** Friday, 23 January 2015 5:12 PM  
**To:** s. 47F(1)  
**Cc:** s. 47F(1)  
**Subject:** FW: FREEDOM Muesli & Nut bars

What the plan with the bars?

s. 47F(1)

---

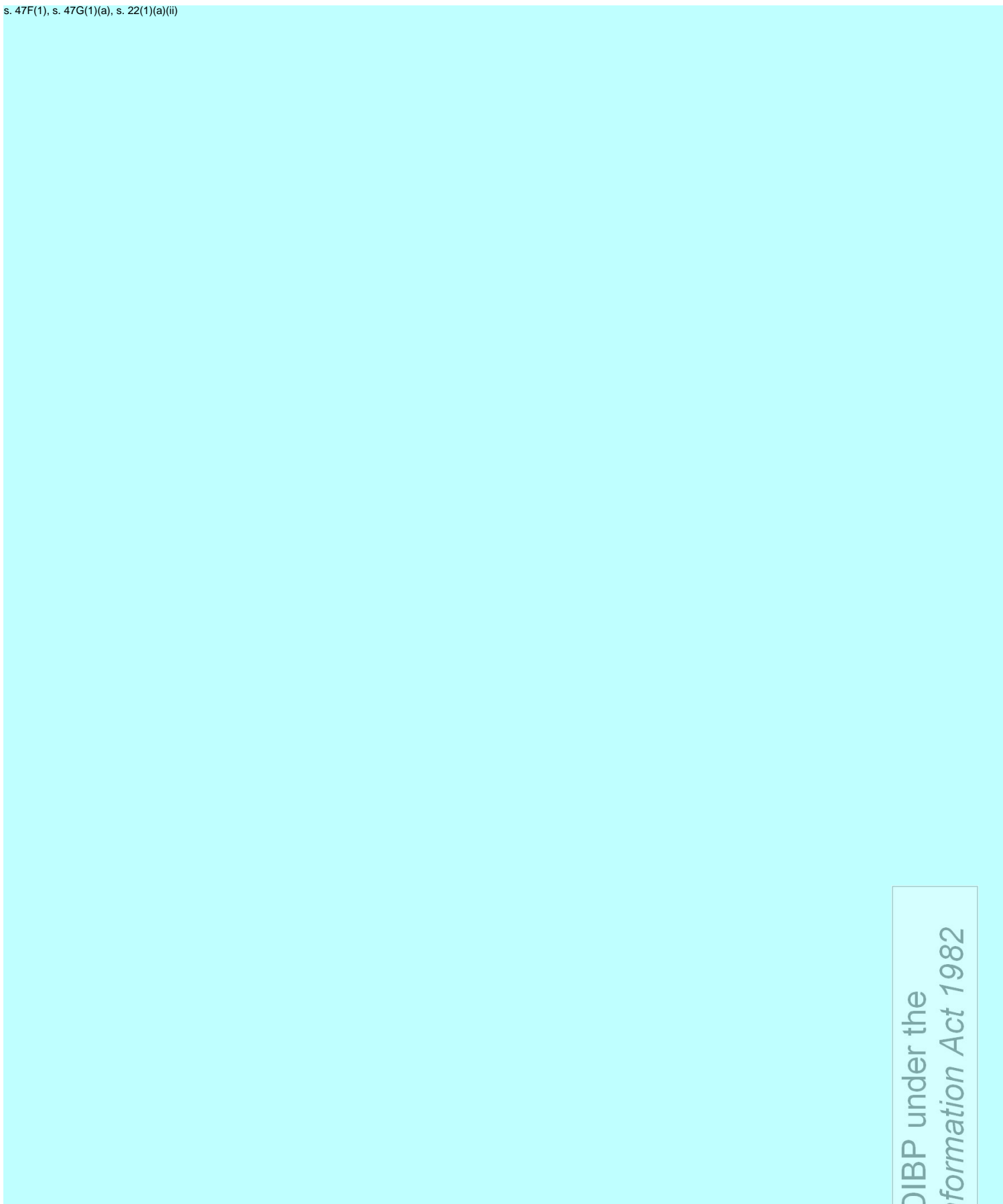
**From:** s. 47F(1)  
**Sent:** Friday, 23 January 2015 4:04 PM  
**To:** s. 47F(1); s. 47F(1)  
**Subject:** Fwd: FREEDOM Muesli & Nut bars

Begin forwarded message:

**From:** s. 47F(1) >  
**To:** s. 47F(1)  
**Date:** 23 January 2015 5:00:26 pm AEDT  
**Subject:** FW: FREEDOM Muesli & Nut bars

s. 47F(1), s. 47G(1)(a), s. 22(1)(a)(ii)

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**From:** s. 47F(1)  
**Sent:** Wednesday, 14 January 2015 12:30 PM  
**To:** s. 47F(1), s. 47F(1)

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*Freedom of Information Act 1982*

Cc: s. 47F(1); s. 47F(1); s. 47F(1); s. 47F(1); s. 47F(1)

Subject: RE: FREEDOM Muesli & Nut bars

Good morning s. 47F(1) and s. 47F(1)

s. 47F(1)

Under no circumstances are we allowed to have the Freedom Branded bars within the RPC . Any other names similar that might be a bit contentious are also banned

s. 47F(1)

Please explain to s. 47F(1)

Regards



s. 47F(1)

Logistics and Procurement Manager  
Manus Regional Processing Centre

Transfield Services | Property and Asset Services

Mobile Manus: s. 47F(1) Mobile Australia: +61

E s. 47F(1) | W [www.transfieldservices.com](http://www.transfieldservices.com)



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s. 47F(1), s. 47G(1)(a), s. 22(1)(a)(ii)

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**From:** s. 47F(1)  
**Sent:** Wednesday, 14 January 2015 9:08 AM  
**To:** s. 47F(1)  
**Cc:** s. 47F(1); s. 47F(1); s. 47F(1); s. 47F(1)  
**Subject:** FREEDOM Muesli & Nut bars

Hi s. 47F(1)

We have received direction from Immigration that we are not allowed to sell the FREEDOM Brand Muesli & Nut bars in the Transferees Canteens. The word FREEDOM is very sensitive to the Transferees.


Can you please ensure for all future orders that the Brand supplied is either s. 47G(1)(a) or another Brand name that does not have any Branding or Words that may cause offence to the Transferees.

Once you have identified another Brand can you please advise the details to s. 22(1)(a)(ii) & I.

Regards,

s. 47F(1)  
**Canteen Stores Coordinator**  
**Regional Processing Centre Manus**

Transfield Services | Property and Asset Services  
**Mobile Manus:** s. 47F(1) **Mobile Australia:** s. 47F(1)  
**E** s. 47F(1) | **W** [www.transfieldservices.com](http://www.transfieldservices.com)



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Thank You.

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s. 22(1)(a)(ii)

**From:** s. 47F(1)  
**Sent:** Friday, 23 January 2015 5:53 PM  
**To:** s. 47F(1); s. 47F(1); s. 47F(1)  
**Subject:** RE: FREEDOM Muesli & Nut bars

There is currently s. 47G(1)(a) worth of stock that was landed a couple of days ago, however has not been opened and awaiting customs clearance.

s. 47F(1)

I suggest we get them back loaded....whilst they have a process for unwrapping and distributing, I am concerned the bars will end up in the compound at some point in time.

Let me know what you think?

s. 47F(1)

Could we serve into the Defence business?

Regards

s. 47F(1)

---

**From:** s. 47F(1)  
**Sent:** Friday, 23 January 2015 4:04 PM  
**To:** s. 47F(1); s. 47F(1)  
**Subject:** Fwd: FREEDOM Muesli & Nut bars

Begin forwarded message:

**From:** s. 47F(1)  
**To:** s. 47F(1)  
**Date:** 23 January 2015 5:00:26 pm AEDT  
**Subject:** FW: FREEDOM Muesli & Nut bars

s. 47F(1), s. 47G(1)(a), s. 22(1)(a)(ii)

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E s. 47F(1) | W [www.transfieldservices.com](http://www.transfieldservices.com)

**From:** s. 47F(1)  
**Sent:** Tuesday, 27 January 2015 12:56 PM  
**To:** s. 47F(1)  
**Cc:** s. 47F(1) , s. 47F(1) s. 47F(1) , s. 47F(1) , s. 47F(1)  
**Subject:** Freedom bars

Hi s. 47F(1) ,

Can you please ensure all bars are guaranteed and we work out a way to get them back to Australia.

I don't want to take the risk that this product could be issues....if need be we can donate to the Defence Business....please ensure the same in done in Nauru.

Please confirm what actions have been taken and when the likely backload will occur.

Regards

s. 47F(1)

s. 47F(1)  
**General Manager Logistics | Immigration**  
  
**Transfield Services Limited | Logistics and Facilities Maintenance**  
 509 ST Kilda Road, Melbourne VIC 3004  
**M** s. 47F(1)  
**E** s. 47F(1) **W** [www.transfieldservices.com](http://www.transfieldservices.com)



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s. 22(1)(a)(ii)

**From:** s. 47F(1)  
**Sent:** Thursday, 15 January 2015 1:03 PM  
**To:** s. 47F(1)  
**Subject:** FW: FREEDOM Muesli & Nut bars

Do we have a SLA with TFN???  
Is there someone I can check with?  
It would be interesting to know if this type of arrangement (warehouse stock) is in place for other product....

---

**From:** s. 47F(1)  
**Sent:** Wednesday, 14 January 2015 7:34 PM  
**To:** s. 47F(1); s. 47F(1)  
**Cc:** s. 47F(1); s. 47F(1); s. 47F(1); s. 47F(1); s. 47F(1); s. 47F(1); s. 47F(1)  
**Subject:** RE: FREEDOM Muesli & Nut bars

Hi s. 47F(1)

Thank you for your email


I am going to refer this email on to our Operations Manager and Catering Manager for their views and comments

As I will be leaving the Island s. 47F(1) will take over on this issue from me

Thanks


s. 47F(1)

Regards



s. 47F(1)  
**Logistics and Procurement Manager**  
**Manus Regional Processing Centre**

Transfield Services | Property and Asset Services  
**Mobile Manus:** s. 47F(1) **Mobile Australia:** +61  
**E** s. 47F(1) | **W** [www.transfieldservices.com](http://www.transfieldservices.com)



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s. 47F(1), s. 47G(1)(a), s. 22(1)(a)(ii)

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Freedom of Information Act 1982

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*Freedom of Information Act 1982*

**From:** s. 47F(1)  
**Sent:** Wednesday, 14 January 2015 12:30 PM  
**To:** s. 47F(1), s. 47F(1)  
**Cc:** s. 47F(1), s. 47F(1), s. 47F(1), s. 47F(1), s. 47F(1)  
**Subject:** RE: FREEDOM Muesli & Nut bars

Good morning s. 47F(1) and s. 47F(1)


s. 47F(1)

Under no circumstances are we allowed to have the Freedom Branded bars within the RPC . Any other names similar that might be a bit contentious are also banned

s. 47F(1)


Please explain to s. 47F(1)

Regards



s. 47F(1)  
**Logistics and Procurement Manager**  
**Manus Regional Processing Centre**

Transfield Services | Property and Asset Services  
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**E** s. 47F(1) **| W** [www.transfieldservices.com](http://www.transfieldservices.com)



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**From:** s. 47F(1)  
**Sent:** Wednesday, 14 January 2015 9:08 AM  
**To:** s. 47F(1)  
**Cc:** s. 47F(1); s. 47F(1); s. 47F(1); s. 47F(1)  
**Subject:** FREEDOM Muesli & Nut bars

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Once you have identified another Brand can you please advise the details to s. 22(1)(a)(ii) & I.

Regards,



s. 47F(1)  
**Canteen Stores Coordinator**  
**Regional Processing Centre Manus**  
 Transfield Services | Property and Asset Services

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Thank You.

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Thank You.

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s. 22(1)(a)(ii)

**From:** s. 47F(1)  
**Sent:** Friday, 30 January 2015 5:44 PM  
**To:** s. 47F(1), s. 47F(1), s. 47F(1), s. 47F(1), s. 47F(1)  
**Subject:** Fwd: Freedom Muesli bars

Sent from my iPhone

Begin forwarded message:

**From:** s. 47F(1) <u>  
**Date:** 30 January 2015 16:35:40 AEST  
**To:** s. 47F(1), s. 47F(1)  
**Cc:** Manus Intelligence <[manus.intelligence@wilsonsecurity.com.au](mailto:manus.intelligence@wilsonsecurity.com.au)>, Nauru Intelligence <[nauru.intelligence@wilsonsecurity.com.au](mailto:nauru.intelligence@wilsonsecurity.com.au)>  
**Subject:** Freedom Muesli bars

FYI

<http://www.abc.net.au/news/2015-01-30/freedom-muesli-bars-rejected-by-manus-island-detention-centre/6057430>

s. 47F(1)  
Intelligence Operations

Unit 8, 10 Hudson Road  
Albion QLD 4010  
Australia  
T

F

M

s. 47F(1)

E

s. 47F(1)

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W

[www.wilsonsecurity.com.au](http://www.wilsonsecurity.com.au) <<http://www.wilsonsecurity.com.au/>>

<<http://www.linkedin.com/company/wilson-security>> <<https://twitter.com/WilsonSecurity>> Click to connect with us.

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**Attachments:**

- [imaged38417.JPG](#) (4 KB)
- [image338b7f.JPG](#) (1 KB)
- [image79b2e4.JPG](#) (1 KB)
- [image4319fd.JPG](#) (1 KB)
- [image9aaaf1.JPG](#) (14 KB)
- [imagea16707.JPG](#) (1 KB)
- [image0aedbd.JPG](#) (1 KB)

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s. 22(1)(a)(ii)

**From:** s. 47F(1)

**Sent:** Friday, 30 January 2015 12:56 PM

**To:** s. 47F(1) ; s. 47F(1) ; s. 47F(1) ; s. 47F(1) ; s. 47F(1)  
 ; s. 47F(1) ; s. 47F(1) ; s. 47F(1) ; s. 47F(1)

**Subject:** Making the news

<http://www.abc.net.au/news/2015-01-30/freedom-muesli-bars-rejected-by-manus-island-detention-centre/6057430>



s. 47F(1)  
**Supply Chain Analyst**

**A consultant to Transfield Services**  
Level 10, 111 Pacific Highway, North Sydney, NSW 2060

T s. 47F(1)  
E s. 47F(1) | W [www.transfieldservices.com](http://www.transfieldservices.com)



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s. 22(1)(a)(ii)

**Subject:** FW: Freedom Food FOI and Muesli bars

**Importance:** High

**From:** s. 47F(1)  
**Sent:** Friday, 30 January 2015 12:56 PM  
**To:** s. 47F(1) ; s. 47F(1) ; s. 47F(1) ; s. 47F(1) ; s. 47F(1) ; s. 47F(1) ; s. 47F(1) ;  
s. 47F(1) ; s. 47F(1) ; s. 47F(1) ; s. 47F(1) ; s. 47F(1)  
**Subject:** Making the news

<http://www.abc.net.au/news/2015-01-30/freedom-muesli-bars-rejected-by-manus-island-detention-centre/6057430>

 s. 47F(1)  
**Supply Chain Analyst**  
**A consultant to Transfield Services**  
Level 10, 111 Pacific Highway, North Sydney, NSW 2060  
**T** s. 47F(1)  
**E** s. 47F(1) | **W** [www.transfieldservices.com](http://www.transfieldservices.com)



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s. 22(1)(a)(ii)

**From:** s. 47F(1)  
**Sent:** Wednesday, 14 January 2015 7:37 PM  
**To:** s. 47F(1), s. 47F(1)  
**Cc:** s. 47F(1)  
**Subject:** FW: FREEDOM Muesli & Nut bars

s. 47F(1) / s. 47F(1)


Please see below .

Can you please review and perhaps either answer s. 47F(1) or through s. 47F(1)

Thanks


Regards

s. 47F(1)



s. 47F(1) **N**  
**Logistics and Procurement Manager**  
**Manus Regional Processing Centre**

**Transfield Services | Property and Asset Services**  
**Mobile Manus:** s. 47F(1) **Mobile Australia:** +61  
**E** s. 47F(1) | **W** [www.transfieldservices.com](http://www.transfieldservices.com)



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**From:** s. 47F(1)  
**Sent:** Wednesday, 14 January 2015 6:34 PM  
**To:** s. 47F(1), s. 47F(1)  
**Cc:** s. 47F(1), s. 47F(1), s. 47F(1), s. 47F(1), s. 47F(1), s. 47F(1), s. 47F(1)  
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s. 47F(1)

**Logistics and Procurement Manager  
Manus Regional Processing Centre**

**Transfield Services | Property and Asset Services**

**Mobile Manus:** s. 47F(1)

**Mobile Australia:** +61

**E** s. 47F(1)

**| W** [www.transfieldservices.com](http://www.transfieldservices.com)



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s. 47F(1), s. 47G(1)(a), s. 22(1)(a)(ii)

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s. 47F(1)

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Manus Regional Processing Centre

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**Canteen Stores Coordinator**  
**Regional Processing Centre Manus**

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