



3 January 2023

Our reference: LEX 71199  
LEX 70430

Jon Lawrence

By email: [foi+request-9520-0679da5e@righttoknow.org.au](mailto:foi+request-9520-0679da5e@righttoknow.org.au)

Dear Sir / Madam

### **Acknowledgement of your Internal Review Request**

I refer to your request for internal review of the Freedom of Information (FOI) decision made by an authorised decision maker of Services Australia (the Agency) on 22 December 2022 (LEX 70430).

#### **Decision on internal review**

Your request was received by the Agency on 22 December 2022 and the 30 day statutory period for processing your request commenced from the day after that date. You should therefore expect a decision from us by 21 January 2022. As this is a Saturday, you will be notified of the decision on the next working day, 23 January 2023.

In accordance with section 54C of the FOI Act, a person other than the person who made the original decision will be the decision maker for this internal review.

#### **Your Address**

The FOI Act requires you to provide us with an address to which we can send notices. You have advised your email address is [foi+request-9520-0679da5e@righttoknow.org.au](mailto:foi+request-9520-0679da5e@righttoknow.org.au). We will send all notices and correspondence to this address. Please advise us as soon as possible if you wish correspondence to be sent to another address or if your address changes. If you do not advise us of changes to your address, correspondence and notices will continue to be sent to the address specified above.

#### **Exclusion of junior staff details**

The Agency is working towards ensuring all staff have a choice about whether they provide their full name, personal logon identifiers and direct contact details in response to public enquiries. Where such details are included in the scope of a request, this may add to processing time and applicable charges as it may be necessary to consider whether the details are exempt under the FOI Act.

#### **Further assistance**

If you have any questions please email [FOI.LEGAL.TEAM@servicesaustralia.gov.au](mailto:FOI.LEGAL.TEAM@servicesaustralia.gov.au).

Yours sincerely

Allison  
Freedom of Information Team  
Information Access Branch  
Services Australia