



21 April 2023

Our reference: LEX 73077

Only by email: foi+request-9846-79834e52@righttoknow.org.au

Dear Me

Acknowledgement of your request for Internal Review of a Freedom of Information Decision

I refer to your request for internal review of the Freedom of Information (FOI) decision made by an authorised decision maker of Services Australia (the Agency) dated 17 March 2023.

You request review on the basis that information about who is sending and receiving the relevant email is relevant and necessary context to the information in the body of the emails. Specifically:

1. You seek review of the decision to redact any/all information in the 'from', 'to', and 'bcc' fields of all released emails, excluding information redacted on the basis of s 22 of the *Freedom of Information Act 1982 (FOI Act)*.
2. To the extent information is redacted under s 47E(d) of the FOI Act, there is no requirement for redaction of the email domain (e.g., '@servicesaustralia.gov.au' or similar), as this will not reveal the positional mailbox and you consider there is no lawful basis to redact the information.
3. To the extent information is redacted under s 47F(1), where redactions are made under this section and concern the names of Senior Executive Service staff, this information must be released. In the case of Executive Level staff names, at a minimum first names should be disclosed.

Decision on internal review

Your request was received by the Agency on 17 April 2023. The Agency has 30 days from the day after that date to process your request. You should therefore expect a decision from us by 18 May 2023.

In accordance with s 54C of the *Freedom of Information Act 1982 (FOI Act)* a person (other than the person who made the original decision) will be the decision maker for this internal review.

Your Address

The FOI Act requires you provide us with an address which we can send notices to. You have advised your electronic address is foi+request-9846-79834e52@righttoknow.org.au. We will send all notices and correspondence to this address. Please advise us as soon as possible if you wish correspondence to be sent to another address or if your address changes. If you do not advise us of changes to your address, correspondence and notices will continue to be sent to the address specified above.

Disclosure Log

Please note information released under the FOI Act may be published in a disclosure log on the Agency's website. Section 11C of the FOI Act requires this publication, however it is subject to certain exceptions, including where publication of personal, business, professional or commercial information would be unreasonable.

Exclusion of junior staff details

The Agency is working towards ensuring all staff have a choice about whether they provide their full name, personal logon identifiers and direct contact details in response to public enquiries. Where such details are included in the scope of a request, this may add to processing time and applicable charges as it may be necessary to consider whether the details are exempt under the FOI Act. On this basis, unless you tell us otherwise, we will assume these details are out of scope of your request and they will be redacted under section 22 of the FOI Act.

Further assistance

If you have any questions please email freedomofinformation@servicesaustralia.gov.au.

Yours sincerely

Leah
FOI Registration Officer
Freedom of Information Team
FOI and Ombudsman Branch | Legal Services Division
Services Australia