



1 March 2023

Our reference: LEX 72134

Rex Banner  
Right to Know

By email: [foi+request-9853-ea0c8bf9@righttoknow.org.au](mailto:foi+request-9853-ea0c8bf9@righttoknow.org.au)

Dear Mr Banner,

### **Acknowledgement of your request for Internal Review of a Freedom of Information Decision**

I refer to your request for internal review of the Freedom of Information (FOI) decision made by an authorised decision maker of Services Australia (the Agency) dated 27 February 2023.

### **Decision on internal review**

Your request was received by the Agency on 27 February 2023. The Agency has 30 days from the day after that date to process your request. You should therefore expect a decision from us by 29 March 2023.

In accordance with s54C of the *Freedom of Information Act 1982* (FOI Act) a person (other than the person who made the original decision) will be the decision maker for this internal review.

### **Your Address**

The FOI Act requires you provide us with an address which we can send notices to. You have advised your electronic address is [foi+request-9853-ea0c8bf9@righttoknow.org.au](mailto:foi+request-9853-ea0c8bf9@righttoknow.org.au). We will send all notices and correspondence to this address. Please advise us as soon as possible if you wish correspondence to be sent to another address or if your address changes. If you do not advise us of changes to your address, correspondence and notices will continue to be sent to the address specified above.

### **Disclosure Log**

Please note information released under the FOI Act may be published in a disclosure log on the Agency's website. Section 11C of the FOI Act requires this publication, however it is subject to certain exceptions, including where publication of personal, business, professional or commercial information would be unreasonable.

## **Exclusion of junior staff details**

The Agency is working towards ensuring all staff have a choice about whether they provide their full name, personal logon identifiers and direct contact details in response to public enquiries. Where such details are included in the scope of a request, this may add to processing time and applicable charges as it may be necessary to consider whether the details are exempt under the FOI Act. On this basis, unless you tell us otherwise, we will assume these details are out of scope of your request and they will be redacted under section 22 of the FOI Act.

## **Further assistance**

If you have any questions please email [FOI.LEGAL.TEAM@servicesaustralia.gov.au](mailto:FOI.LEGAL.TEAM@servicesaustralia.gov.au).

Yours sincerely

Lachlan  
FOI Registration Officer  
Freedom of Information Team  
FOI & Ombudsman Branch | Legal Services Division  
Services Australia